

Social & Labor Convergence Program (SLCP)

**Decent working conditions in global
supply chains.**

**SLCP Facility Training
Deep Dive into the Data Collection Tool
Bangladesh May 2024**

What will you learn today?

- ✓ How to best prepare for an SLCP assessment
- ✓ Tips for filling in the Data Collection Tool
- ✓ Important updates from CAF v1.6
- ✓ How to avoid common mistakes when filling in the Tool
- ✓ How to share data on the Gateway
- ✓ How to navigate the Worldly platform
- ✓ The facility's role in ensuring data quality and integrity



Presentation



Guest speakers



Quizzes



Room for questions





Introduction



Meet the SLCP team

**SOCIAL & LABOR
CONVERGENCE**



Urtty Majumder
Support Associate
Bangladesh

**SOCIAL & LABOR
CONVERGENCE**



Lottie Watkinson
Business Development
Manager





Meet the speakers



Abdullah Al Muktadir
Deputy Manager



Md. Sohel Mia
Chief Executive Officer



About SLCP

**SOCIAL & LABOR
CONVERGENCE**



What is SLCP?

SLCP is a multi-stakeholder initiative to reduce audit fatigue and improve working conditions.



Implements the Converged Assessment Framework (CAF) to collect & verify social compliance data.



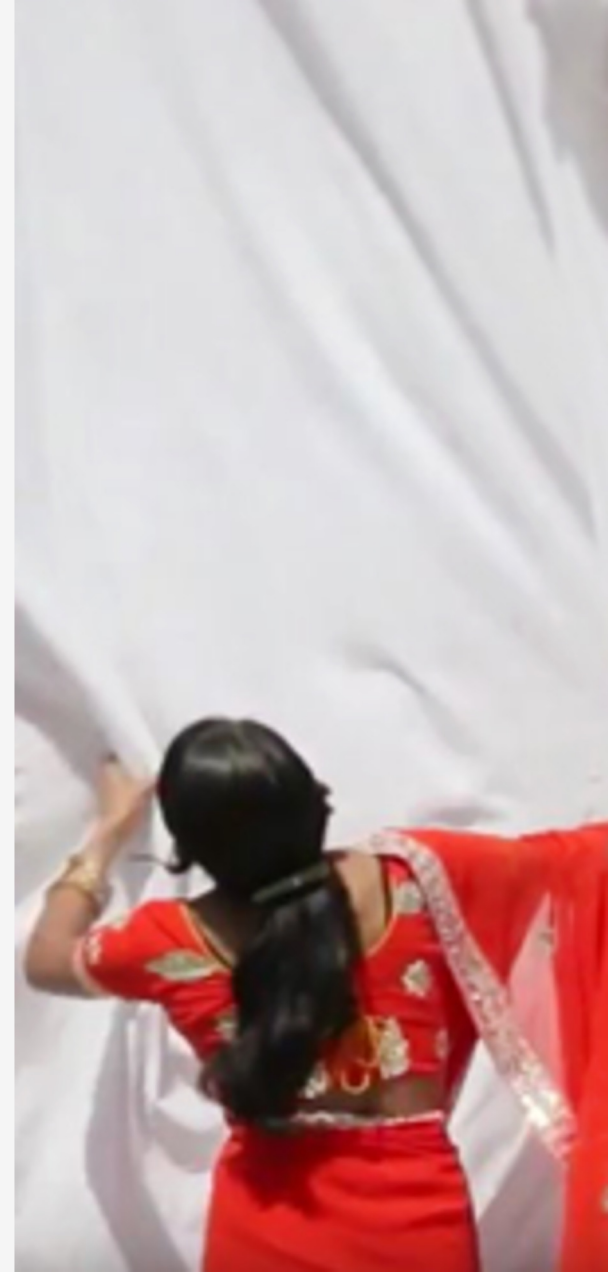
SLCP verified data is owned by the facility and can be shared with all business partners.



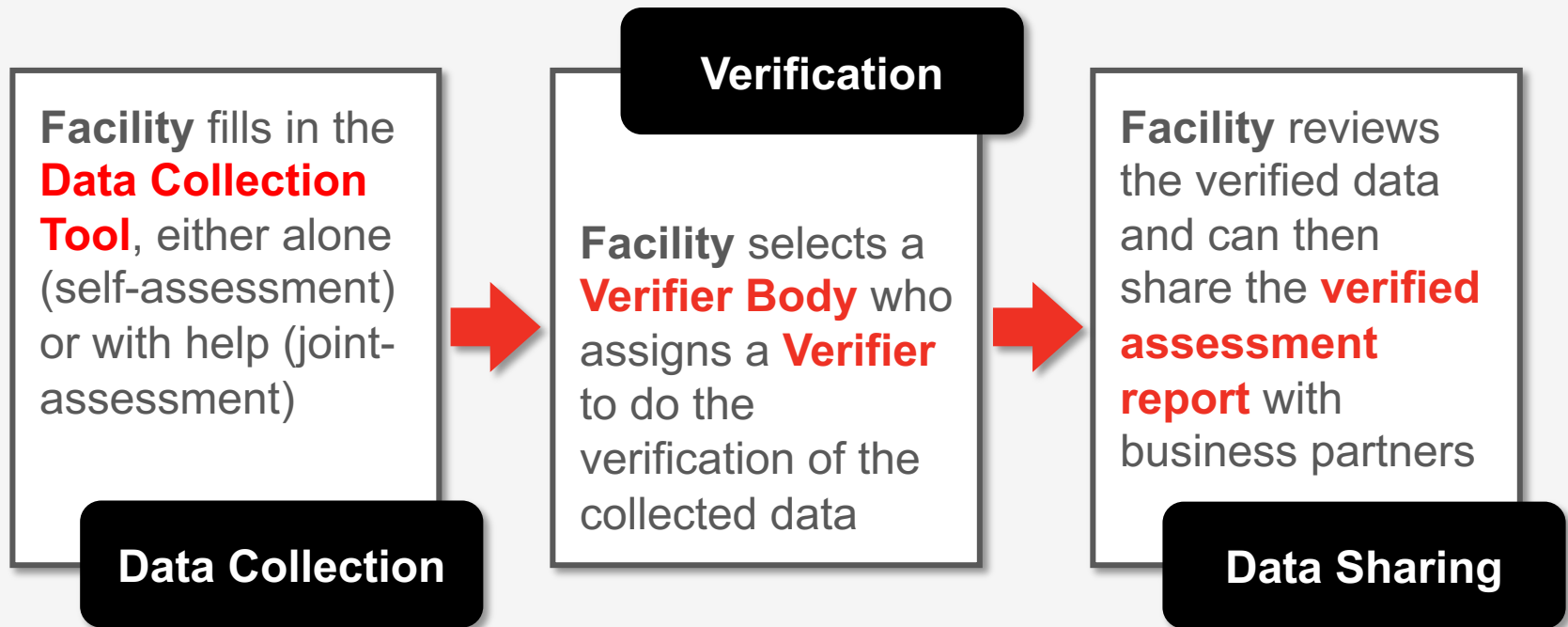
Replaces the need for repetitive audits and frees up resources for improvement programs.



Provides credible data that supports end-users to meet due diligence requirements

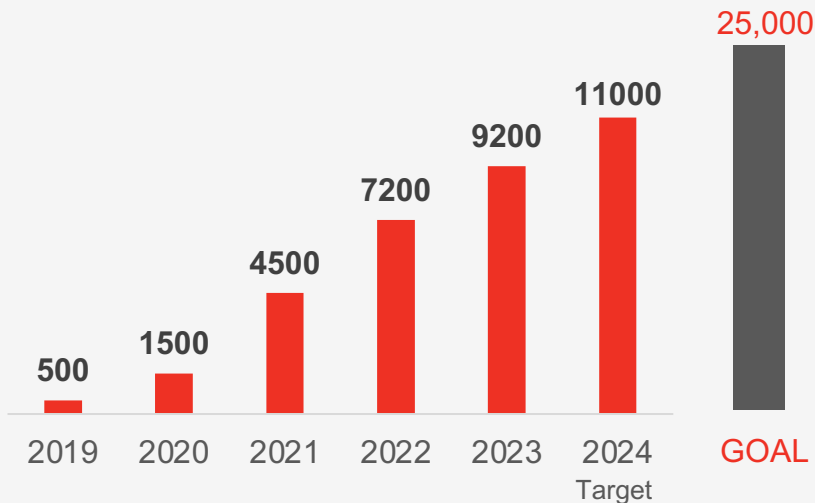


Three stages of the SLCP assessment process

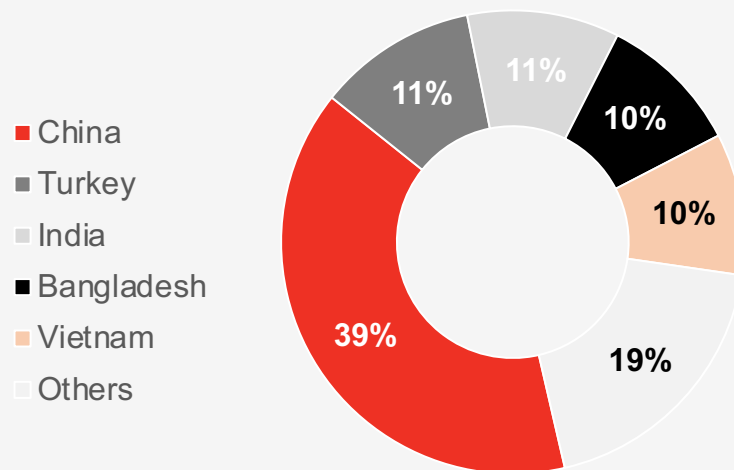


SLCP growth

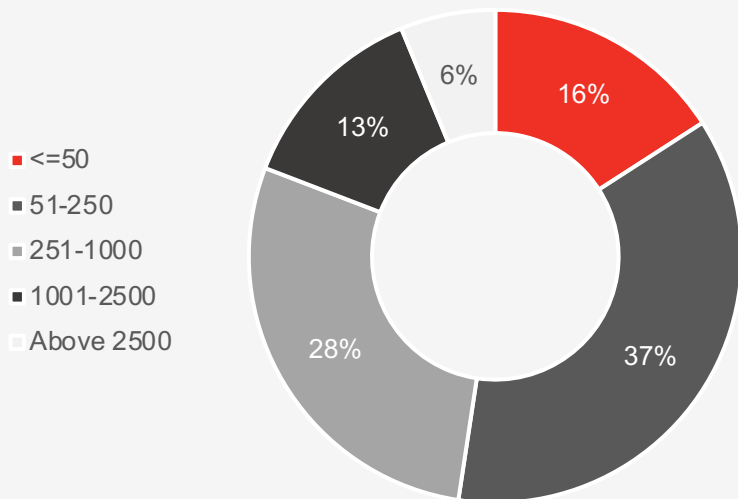
Growth in verified assessments



2023 country breakdown of verified assessments



2023 facility breakdown by size



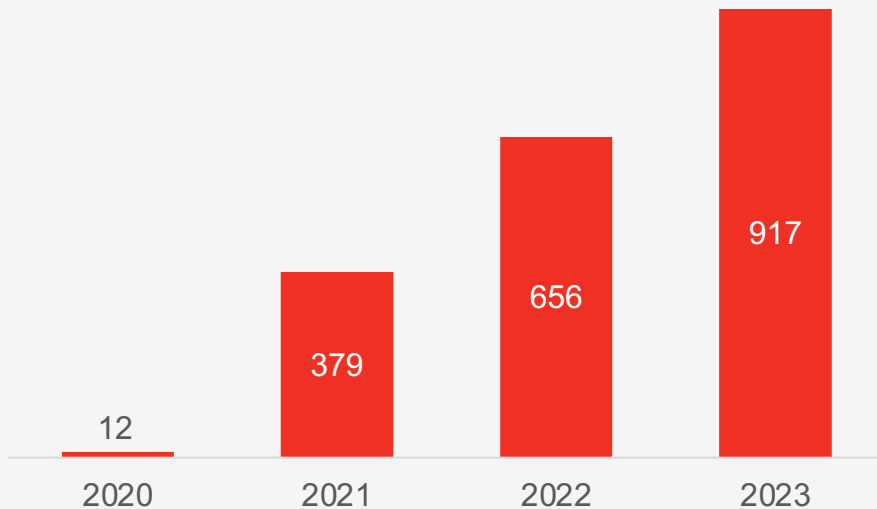
SLCP usage is becoming more worldwide. New users in India and Bangladesh account for this diversification in 2023.

52% of all verified assessments in 2023 completed by SMEs.

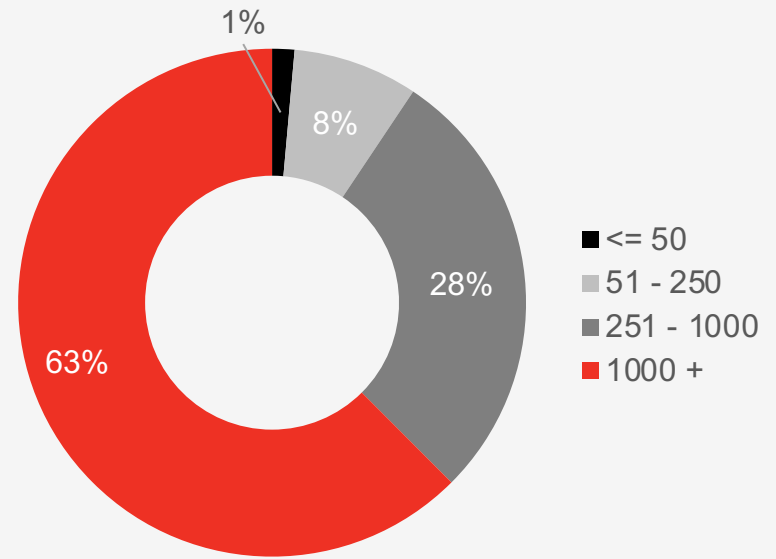


SLCP in Bangladesh

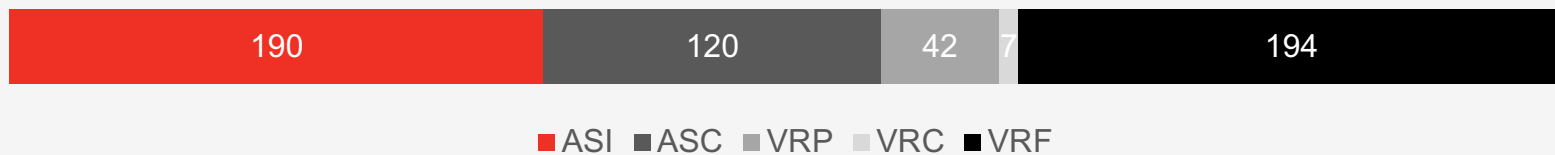
Growth in Verified Assessments



Assessments by Facility Size



Facilities in the SLCP Process



85+ brands & standard holders accept SLCP data

For more details, including which countries and tiers brands & standard holders accept SLCP data from, please see the full list on our [website](#).



Benefits from adopting SLCP

Facilities have experienced...



Reduction in time and money spent on audits; reduction in audit fatigue



Wide acceptance of SLCP expedites onboarding with new business partners



Ownership of high-quality data and control over how it is shared



Identification of key issues which helps to better plan systematic and sustainable improvements.

What have you experienced? [Contact us](#) with your success story!

Preparing to Fill in the Data Collection Tool





Objective data

The Data Collection Tool collects **objective** data. Meaning, question answers reflect the actual working conditions in your facility.

- ✗ SLCP verification does not apply performance judgments or prescribed follow-up actions
- ✓ SLCP only identifies compliance against national labor law and international labor standards

There is no...

- ✗ Scoring or ranking
- ✗ Benchmarking against other initiatives
- ✗ Ensuring compliance against certification schemes or company CoC
- ✗ Providing remediation efforts

This makes SLCP compatible with all compliance and certification programs. Users can use the data to come to their own conclusions and proceed with any applicable corrective action, remediation efforts or capacity/ capability building.





Tool Steps and data points

STEP 1	STEP 2	STEP 3
FACILITY PROFILE	FACILITY PROFILE	FACILITY PROFILE
RECRUITMENT & HIRING	RECRUITMENT & HIRING	RECRUITMENT & HIRING
WORKING HOURS	WORKING HOURS	WORKING HOURS
WAGE & BENEFITS	WAGE & BENEFITS	WAGE & BENEFITS
WORKER TREATMENT	WORKER TREATMENT	WORKER TREATMENT
WORKER INVOLVEMENT	WORKER INVOLVEMENT	WORKER INVOLVEMENT
HEALTH & SAFETY	HEALTH & SAFETY	HEALTH & SAFETY
TERMINATION	TERMINATION	TERMINATION
	MANAGEMENT SYSTEMS	MANAGEMENT SYSTEMS
		ABOVE AND BEYOND

Step 1 = Essential key social & labor compliance questions, mostly connected to **International Labor Standards (ILS) and National Labor Laws (NLL)**

Step 2 = Progressive focuses on management systems and questions that are additional/supportive social & labor compliance questions but less critical. These questions are often found in **social industry and certification standards**.

Step 3 = Advanced questions that go above and beyond social responsibility, and seek to **elevate workplace well-being and community impact**

Selection Step 1, Step 2 or Step 3 (where Step 2 includes Step 1 scope, Step 3 includes Step 1 and 2 scopes).



Decide which Step to select



Legal compliance: Step 1 assesses your compliance with International Labor Standards (ILS) and National Labor Laws (NLL).



Size: If your facility is of smaller size (e.g., less than 500 workers) and you have few buyers, Step 1 may be the most appropriate choice for you.



Buyer relationships: Know what your buyers need. Many want at least Step 2 data that includes questions that are often found in social industry standards or Codes of Conduct. We have a list of Steps required by SLCP accepting brands and retailers on our [website](#).



Ambition level: If you want to include everything related to your social performance (including e.g., worker well-being and community programs), choose Step 3.

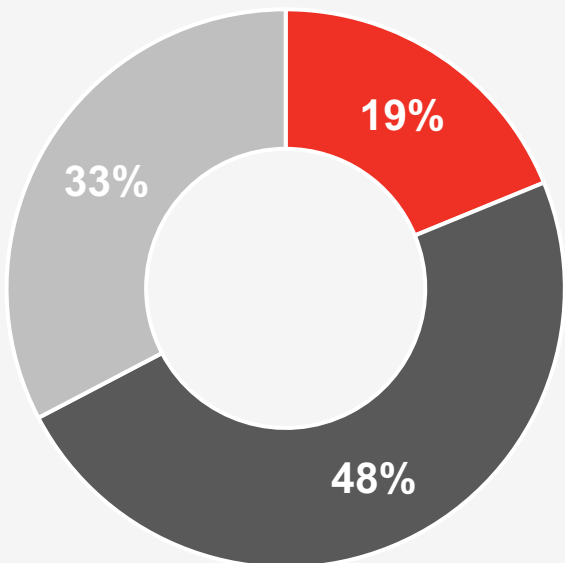




Step data

2023 Step Selection

■ Step 1 ■ Step 2 ■ Step 3



Most facilities choose to complete Step 2 in the Tool

2020-2023 Step Selection

	Step 1	Step 2	Step 3
2020	25%	48%	27%
2021	19%	59%	22%
2022	22%	52%	26%
2023	19%	48%	33%





Self vs. joint-assessment

Why does the SLCP process start with a self/joint-assessment?

- ✓ Promote facility ownership of SLCP process and data
- ✓ Understand your own facility's working conditions for informed conversations with business partners
- ✓ Lay a strong foundation for improvement plans

Self-assessment:

When the facility fills in the Data Collection Tool on their own.

NOTE: The report can still be classified as a self-assessment if you reach out to a business partner to ask a few questions and/or get some clarification.

Joint-assessment:

When an external organization is contracted (paid or unpaid) by the facility to assist in completing the Data Collection Tool. The organization might help with:

- ✓ Advising on how to answer questions
- ✓ Reviewing the report
- ✓ Preparing for the verification

Examples of who can help:

- ✓ Verifier Body (VB)*
- ✓ Training Body
- ✓ SLCP signatory brand, agent or civil society organization
- ✓ Social responsibility consultancy

*VB who executes the facility's joint-assessment can't be the same as the VB who conducts the facility's verification.





Prepare the required people and documents

The SLCP assessment is based on 12 months* of recent data

People

Filling in the Tool requires the involvement of multiple departments and people.

- Factory manager
- CSR manager
- HR manager
- Finance manager
- Production manager
- ...

Documents

Filling in the Tool requires the facility to collect and review various documents.

- Business License
- Production Records
- Building Permit
- ...

Full Document List[^] available in the [Verification Protocol](#).

*As a new facility, at least three months of data is required to fill in the Tool.

[^]Not all documents will apply to your facility operations.



Know your documents



With various documents needed to accurately complete the self/joint-assessment process, facilities must know and understand the contents of the documents they attach to their assessment.

For example, the same policy can apply to multiple SCLP management system questions, if that one policy addresses multiple social and labor issues.

MS-PLA-3		<u>Which of the following topics are included within the facility's written policies and procedures? (SELECT all that apply with a "X")</u>
MS-PLA-3-1	<u>Recruitment and hiring</u>	"X" to select: X
MS-PLA-3.1	Please provide a list of all written policies and procedures referencing recruitment and hiring:	Response Here: <u>Recruitment and Hiring Policy</u>
MS-PLA-3-2	<u>Termination and retrenchment</u>	"X" to select: X
MS-PLA-3.2	Please provide a list of all written policies and procedures referencing termination and retrenchment:	Response Here: <u>Recruitment and Hiring Policy</u>
MS-PLA-3-3	Facility workplace rules	"X" to select: X
MS-PLA-3.3	Please provide a list of all written policies and procedures referencing facility workplace rules:	Response Here: <u>Knowing the Rules of the Workplace</u>
MS-PLA-3-4	<u>Child labor and/or young workers</u> Info	"X" to select: X
MS-PLA-3.4	Please provide a list of all written policies and procedures referencing child labor and/or young workers:	Response Here: <u>Human Rights Policy</u>
MS-PLA-3-5	<u>Prohibition of forced labor</u> Info	"X" to select: X
MS-PLA-3.5	Please provide a list of all written policies and procedures referencing prohibition of forced labor:	Response Here: <u>Human Rights Policy</u>
MS-PLA-3-6	Anti-harassment and abuse Info	"X" to select: X

Photographs/documents

On the AH platform you can attach documents to every question.

All attachments will be part of the final verified assessment that can be shared with your business partners. Do not include confidential information.



Data can be collected online (Accredited Host) and offline (Excel)

The screenshot shows the 'worldly' web application interface. The top navigation bar includes 'Assessments', 'Factory Data', 'Product Impacts', and 'Analytics'. The main header shows 'Higg FSLM' and 'Dashboard'. The user is logged in as 'emina.mujaan+stg+208@higg.com'. The dashboard displays progress bars for various categories: Completion (4%), Facility Profile (2%), Recruitment & Hiring (3%), Working Hours (47%), Wages & Benefits (0%), Worker Treatment (0%), Worker Involvement (0%), Health & Safety (1%), Termination (0%), Management Systems (0%), and Above & Beyond (0%). The 'Step Selection' form is visible, with a dropdown menu set to 'Step 1' and a 'FP-STE-1' button.

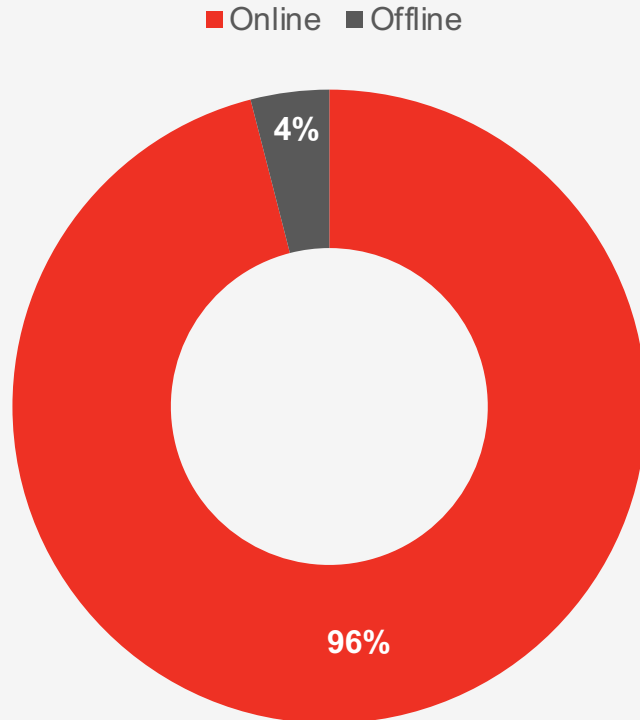
The screenshot shows an Excel spreadsheet titled 'Facility Tool 1.6. Alpha (34)'. The spreadsheet displays data for 'Facility Profile - Step Selection'. The columns represent different categories and their completion percentages:

Category	Completion Percentage
SOCIAL & LABOR CONVERGENCE	1.10% : Facility Profile
	0.00% : Worker Treatment
	0.00% : Termination
	0.00% : Recruitment & Hiring
	0.00% : Worker Involvement
	0.00% : Management Systems
VERSION 1.6.0	0.00% : Working Hours
	0.00% : Health & Safety
	0.00% : Above & Beyond
	0.00% : Wages & Benefits

The spreadsheet also includes a 'Question' column and a 'Facility Response (ANSWERS IN ENGLISH ONLY)' column. The 'Step Selection' section shows a dropdown menu set to 'Step 3'. The 'OAR / OS ID' section shows a text input field for the 'OS ID (Open Supply Hub ID) Number'. The 'Basic Information' section shows a text input field for the 'Facility Name (as per business license)'. The spreadsheet also includes a progress bar on the right side, showing 0.00% completion.

Online vs. offline

2023 Assessment Completion



SLCP recommends filling in the Tool **online** on an Accredited Host platform.

The online Tool better **guides completion** and enforces **data collection rules**, resulting in less mistakes and greater efficiency.



Filling in the Tool

 eurofins





The basics



The Tool must be **100%** complete to submit on the Accredited Host platform.



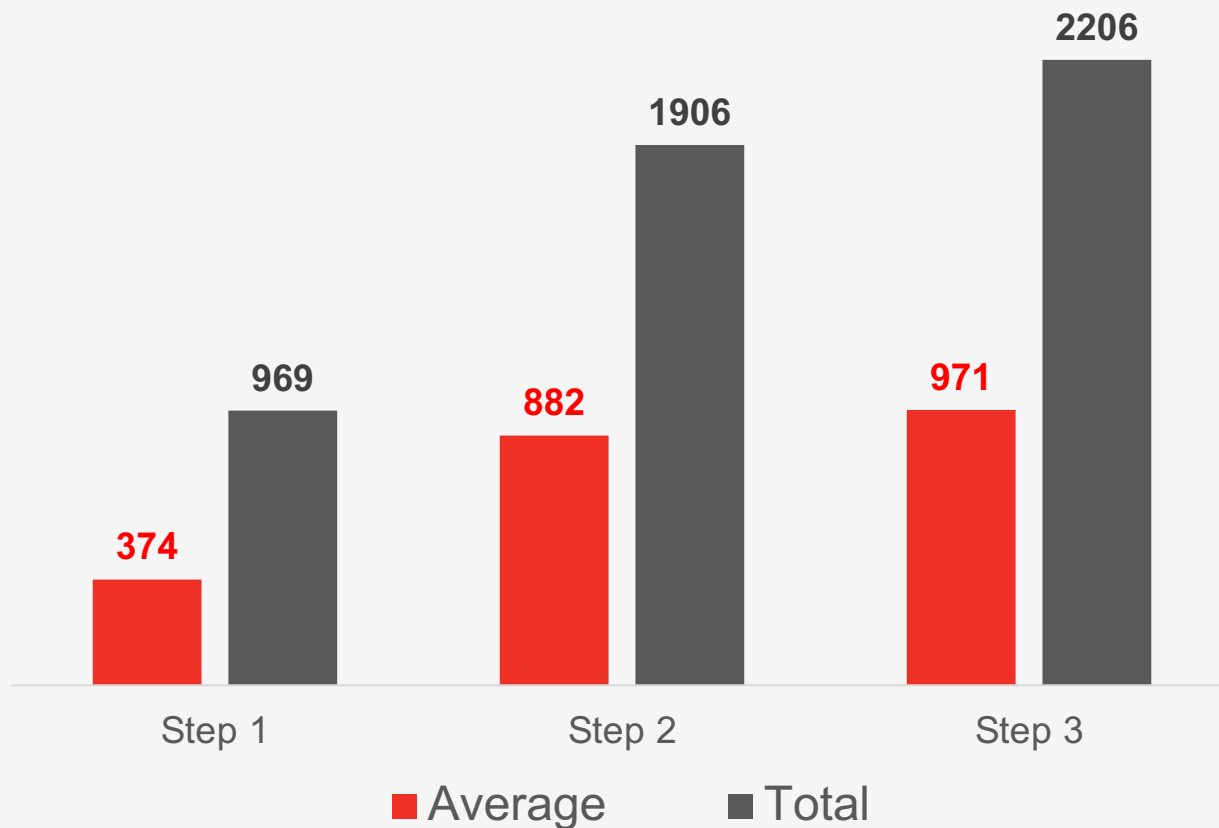
Questions must be answered in the **English** language.



Depending on the facility's experience, it will take between **a few days** and **two weeks** to fill in the Tool.



Average # of questions answered in 2023



For whichever Step is chosen, the average facility answers less than half of the maximum potential questions when completing the Tool.



Guidance in the Tool

“More Info” provides valuable clarifying information and should be referenced for every applicable question.

The screenshot displays the Social & Labor Convergence tool interface. At the top, a progress dashboard shows completion percentages for various categories: Facility Profile (1.27%), Worker Treatment (0.00%), Termination (0.00%), Recruitment & Hiring (0.00%), Worker Involvement (0.00%), Management Systems (NA), Working Hours (0.00%), Health & Safety (0.00%), Above & Beyond (NA), and Wages & Benefits (0.00%). A bar chart on the right indicates 0.00% completion for the current step. Below the dashboard, a table lists questions with 'More Info' links. A red box highlights the 'More Info' link for question WH-WOR-10, which provides legal guidance on overtime hours.

Question	More Info	Facility Response (ANSWERS IN ENGLISH ONLY)
WH-WOR-10	Info	Select:
WH-WOR-11	Info	Select:
WH-WOR-13	Info	Select:
WH-WOR-15	Info	Select:

Types of explanatory information provided in “More info”:

- Calculation methods for measurement or distance questions
- Legal compliance questions
- Distinctions for clarity across similar questions
- Details on types of programs (e.g., financing programs)
- Appropriate answers based on specific scenario (e.g., if the facility provides a weekly rest day, but not for 20 consecutive hours, answer “No”)
- Definition/explanation of terms
- The overall intent of the question



Responding correctly in the Tool

The Tool provides prompts to help guide the facility on how to answer the question

- **“Select”** is a drop down

The screenshot shows a dark grey header with the text 'Facility Response'. Below it is a white input area with the label 'Select:' followed by a dropdown menu. The dropdown menu is open, showing two options: 'Yes' (highlighted in blue) and 'No'.

- **“Response Here”** is a free text/narrative box with max. 6,000 characters

The screenshot shows a dark grey header with the text 'Facility Response'. Below it is a white input area with the label 'Response Here:' followed by a large, empty text input field.

- **“Number Here”** requires the facility to enter a number and not text

The screenshot shows a dark grey header with the text 'Facility Response'. Below it is a white input area with the label 'Number Here:' followed by a text input field.

- **“X” to select** is a drop down (if selection does not apply, no action is required)

The screenshot shows a dark grey header with the text 'Facility Response'. Below it is a white input area with the question: 'Does the facility follow any of the following practices related to worker pregnancy? (SELECT all that apply with a "X")'. There are five rows, each starting with '"X" to select:' followed by a dropdown menu. The first dropdown menu is open, showing an 'X' option highlighted in blue.

- **“Date Here”** requires YYYY-MM-DD format

The screenshot shows a dark grey header with the text 'Facility Response'. Below it is a white input area with the label 'Date Here:' followed by a text input field.

Conditional questions

At times, a facility response opens a related question that was not visible before.

If the facility selects “No” for RH-CHI-4 (in this example) the next question to answer is RH-CHI-7.

Minimum Age		
RH-CHI-2	What is the age of the youngest worker in the facility? Info	Select: 18
RH-CHI-4	Were any workers under the legal minimum working age when hired? Info	Select: No
Remediation		
RH-CHI-7	Does the facility have a remediation system in place for when children (those under the legal minimum working age) are found to be working in the facility? Info	Select: No

However, if the facility answers “Yes” to RH-CHI-4, conditional questions RH-CHI-5 and RH-CHI-6 appear asking for further details.

Minimum Age		
RH-CHI-2	What is the age of the youngest worker in the facility? Info	Select: 18
RH-CHI-4	Were any workers under the legal minimum working age when hired? Info	Select: Yes
RH-CHI-5	How many females are under the applicable legal minimum working age?	Number Here:
RH-CHI-6	How many males are under the applicable legal minimum working age?	Number Here:

Remember...

- ✓ The Tool may unhide multiple questions at once and they may not always be immediately following the answered question.
- ✓ For example, answers in the Facility Profile section will unhide questions in other sections. This is why filling in the Facility Profile immediately after your Step Selection is important.



Facility Comments

At the end of each section there is an area to describe any concerns or difficulties with questions listed in the section. You can provide information in free text form with a maximum of 6,000 characters. These comments will not be verified.

Complete “**Response Here**” when:

- You had difficulties applying a specific question to your facility circumstances
- If a question did not provide the answer choice for you

Indicate the specific question number and the details of your concern.

Facility Comments

Please describe any concerns or difficulties with questions listed in this section: [Info](#)

Response Here:

Follow the “**Info**” on how to enter your feedback if you make use of the Facility Comments field.



What are applicable legal requirements?

While the Data Collection Tool does not make judgements about data, it is aligned with **international labor standards** and **national laws**.

If a question references the law

- "in line with legal requirements"*
- "in line with legal limits"*
- "legally required"*

the facility must consult **applicable legal requirements** to assess the answer to the question.

Tip: "More Info" provides instructions on what to do if there are no applicable legal requirements.

Applicable legal requirements include:

- ✓ The ILO Core Conventions, and other conventions in force in the country
- ✓ Laws and regulations that apply in the jurisdiction
- ✓ Collective Bargaining Agreements (where the provision in question is at least as favorable for workers as relevant legal requirements)



Applicable legal requirements: example



WH-WOR-11

“Are all overtime working hours in line with legal limits?”

Check “More Info!”

Consult applicable legal requirements before answering this question. Note that overtime limits may be calculated in different ways (yearly, monthly, weekly, daily, etc.). Answer Yes only if ALL applicable overtime limits are in line with legal requirements.

If there are no applicable legal limits on the amount of overtime that can be performed, answer No applicable legal requirements.

If there are applicable legal requirements in your country, select:

Yes



No

If there are no applicable legal requirements in your country, select:

No applicable legal requirements





No applicable legal requirements

If there are no applicable legal requirements, but you want information on your facility's relevant policy included in the report...

- ✓ Select “No applicable legal requirements”
- ✓ Add information to “facility comments” explaining why you want to include the policy and the question number
- ✓ Attach the relevant facility policy to the question on the AH platform



Tip: check with your customers to see if there is any specific information they want to see included in the report. Follow the instructions above if the information they desire is linked to a question where there are no applicable legal requirements for your facility.





The Law Overlay

What is it?



The Law Overlay helps facilities interpret legal questions and gives guidance on how to answer them.

The Law Overlay is...

- ✓ Accessible when filling in the Tool **online** on an Accredited Host
- ✓ Only applicable to Step 1 in the Tool
- ✓ Currently available in Bangladesh, Indonesia, Pakistan & Vietnam
- ✓ Developed by Better Work
- ✓ For offline use, facilities have access to the law guidance information in an Excel document (available on the [SLCP Helpdesk](#))



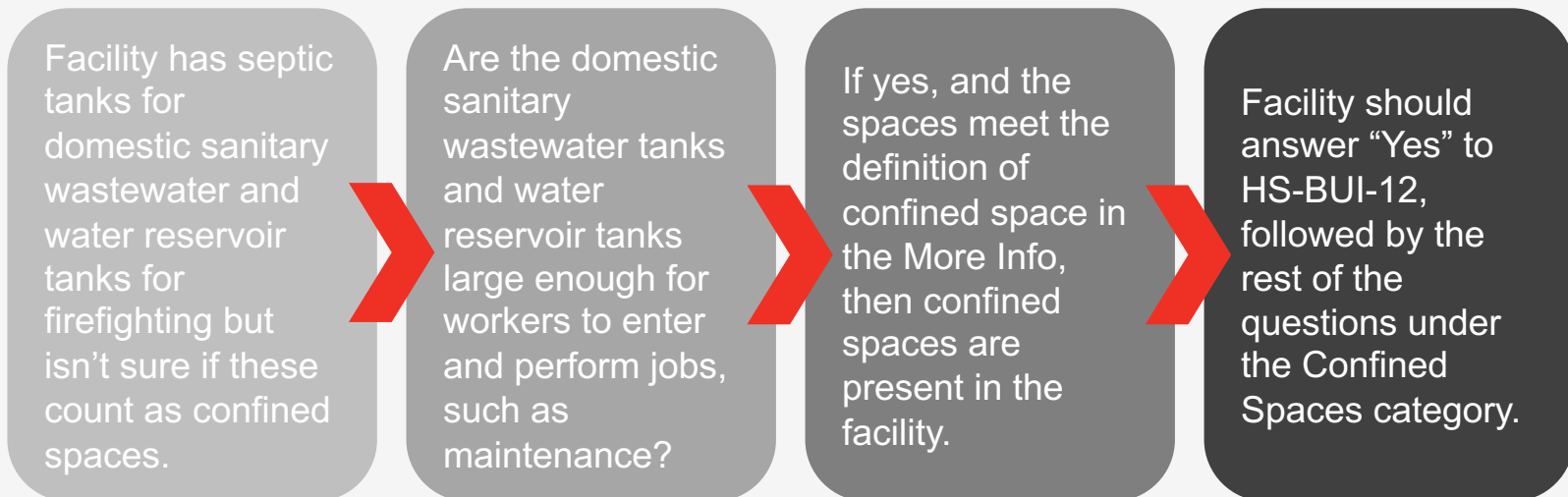
Category guidance: Confined Spaces

Confined spaces may be small and restrictive for the worker like pipes or tanks, or it could be far larger such as a grain storage silo with hundreds of cubic meter capacity.

MORE INFO: Confined space means

1. Being large enough for an employee to enter and perform work;
2. Has limited or restricted means for entry or exit; and
3. Is not designed for continuous occupancy.

Example: **HS-BUI-12** *Does the facility have confined spaces?*





PCB guidance: HS-BUI-15

What are PCBs?

Synthetic chlorinated hydrocarbon compounds used in plasticizers, surface coatings, inks, adhesives, flame retardants, pesticide extenders, paints, and microencapsulation of dyes for carbonless duplicating paper.

HS-BUI-15 *Has the facility conducted an assessment to identify if equipment contains PCB?*

Answer **“No”** if the facility has not conducted an assessment to identify if equipment contains PCBs.

Answer **“Yes”** if the facility has either:

- ✓ Conducted an assessment by an accredited laboratory using accredited methods.
- ✓ Asked the equipment seller if they've done an assessment of PCBs and has in writing that the equipment does or does not contain or may contain PCBs.

More Info: An 'assessment' may be a confirmation by a facility that all equipment and building materials were manufactured after the 100% prohibition of PCB use or 100% prohibition on PCB imports into the country.

Tip: Because there is no legal requirement, reach out to your business partners to ask what their expectations are.





PCB guidance: HS-BUI-16

HS-BUI-16 *If equipment contains PCB, does the facility have all of the following safety measures in place:*

- *Equipment containing PCB is inspected and labeled accordingly*
- *Workers who work with or around equipment containing PCB understand the hazards of PCBs?*

If the facility answers “Yes” to **HS-BUI-15**

Answer **HS-BUI-16** with either:

- ✓ “Yes”, meaning all protective measures are in place and workers understand the hazards of PCBs.
- ✓ “Not Applicable”, if the assessment indicates that the equipment does not contain PCB.

If the facility answers “No” to **HS-BUI-15**

Answer “No” to **HS-BUI-16**.

This means that equipment containing PCB is not inspected and labeled accordingly and workers who work with or around equipment containing PCB do not understand the hazards of PCBs.





Asbestos guidance: HS-BUI-17-1

HS-BUI-17 Does the facility have safety measures in place regarding asbestos? (SELECT all that apply with a "X")

HS-BUI-17-1 Facility has performed an asbestos exposure assessment

MORE INFO: There is no Not Applicable option.

Regardless of whether Asbestos Containing Material (ACM) is present or not, the facility either has or has not performed an asbestos exposure risk assessment (exposure to building materials and/or products).

An asbestos exposure risk assessment may be in the form of a building survey for Asbestos Containing Material (ACM) or some other means of confirming that there are no exposure risks (e.g. country has fully prohibited import/export of ACM). This could also be part of a large facility wide risk assessment.

What constitutes an asbestos exposure assessment?

SLCP recommends that the assessment is conducted by accredited laboratories using accredited methods. This assessment will determine if there is risk of exposure and will inform which actions to take to remove the risk to workers or mitigate the risk.





Answer new wage data questions correctly

CAF v1.6 UPDATE

Wage levels: In some countries, wage levels are legally defined (Grade 1, Grade 2, etc. or skilled, semi-skilled). Where not legally defined, the facility may have their own wage grids / wage scales.

Wage Data Lowest

Facilities should answer questions in this category with the wages for workers who fall into the **lowest** wage grade / level in the facility.

Question topics include basic wages, overtime earnings, bonus earnings, and take-home pay.

Wage Data Most Representative

Facilities should answer questions in this category with the wages for workers who fall into the wage grade / level that **most of the workers in the facility belong to**.

Question topics include basic wages, overtime earnings, and bonus earnings.

Read the “More Info” for additional guidance.



Positive vs. negative phrasing: Step 1

CAF v1.6 UPDATE

Some questions in Step 1 have been updated to use **negative** instead of **positive** phrasing. For example, RH-FOR-2:

RH-FOR-2		Does the facility follow any of the following practices concerning prison labor? (SELECT all that apply with a "X")
RH-FOR-2-1	Prison laborers have not freely and formally consented to perform the work Info	"X" to select:
RH-FOR-2-2	The facility does not treat prison laborers and non-prison workers similarly (conditions of work such as wages, hours of work, health and safety, etc.) Info	"X" to select:
RH-FOR-2-3	There is no supervision and control by a public authority Info	"X" to select:
RH-FOR-2-4	None of the above	"X" to select:

BEFORE v1.5 (positive phrasing)

(RH-FOR-2-1): Prison laborers have freely consented to perform the work

(RH-FOR-2-2): The facility treats prison laborers and non-prison workers similarly (conditions of work such as wages, hours of work, health and safety, etc.)

NOW v1.6 (negative phrasing)

(RH-FOR-2-1): Prison laborers **have not** freely and formally consented to perform the work

(RH-FOR-2-2): The facility **does not** treat prison laborers and non-prison workers similarly (conditions of work such as wages, hours of work, health and safety, etc.)

This question is now asking facilities to select all the practices they are NOT doing regarding prison labor.



Positive vs. negative phrasing: Step 2 & 3

CAF v1.6 UPDATE

In Step 2 and 3, **positive** or **negative** phrasing is used depending on the question. For example...

HS-BUI-5 in Step 2 is phrased **positively**:

HS-BUI-5	Does the facility have any of the following safety measures in place for flooring? (SELECT all that apply with a "X")		
HS-BUI-5-1	Measures are in place to prevent workers from slipping on floors due to poor construction or lack of maintenance	Info	Select:
HS-BUI-5-2	Measures are in place to prevent standing water due to inadequate drainage	Info	Select:
HS-BUI-5-3	Measures are in place to prevent floor openings and/or holes missing covers/suitable barriers	Info	Select:
HS-BUI-5-4	None of the above		"X" to select:

WB-WAGE-124 in Step 2 is phrased **negatively**:

WB-WAGE-124	Is the facility failing to contribute the legally required amount for all legally required types of social insurance/social security?	Info	Select:
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Be sure to read each question carefully before answering!



Trade Union questions: answer option added

CAF v1.6 UPDATE

A new answer option is available for facilities that do not have a trade union present during the assessment period.

Example:

(WI-FOA-2): Are workers free to join a trade union of their choosing?

Yes
No
Not applicable. No union presence in the facility during assessment period.

Sunsetting CAF v1.5

CAF v1.6 UPDATE



When a new version of the CAF is launched on Accredited Hosts, all new assessments started from that date will be with the new version.



Following the launch of a new CAF version, facilities have **six months** to complete assessments started with the previous version.



Therefore, facilities have until 30 September 2024 to complete any ongoing CAF v1.5 assessments.





QUESTIONS?



BREAK – 10 MIN

Common Misunderstandings



Question: WH-WOR-13

Step 1

Working Hours

Did the facility comply with legal requirements to inform and/or get permission from governmental authorities in order to work overtime?

Common Mistake

- ✗ Facility answers “Yes” because they believe they are acting in line with legal requirements.

Do It Right

- ✓ There are no legal requirements for facilities to get permission from the government to work overtime, so the facility should answer “No applicable legal requirements”.

MORE INFO: Consult applicable legal requirements before answering this question. If there are no applicable legal limits, answer No applicable legal requirements. Examples of permissions from governmental authorities include authorization to work overtime and overtime waivers.



Wages & Benefits

Bangladesh: Has the facility established a Workers' Participation Fund and Welfare Fund, and paid the correct amount into the funds each year, as legally required?

Common Mistake

✗ Facility is 100% export-oriented, but mistakenly answers “Yes”.

Do It Right

✓ The facility does not have to implement this legal requirement because they are 100% export-oriented, so they should select “Not applicable”.

MORE INFO: This question is specific to Bangladesh only. Please consult the Law Overlay for more information on applicable legal requirements.

Answer Not Applicable if the facility does not have to implement this legal requirement due to its facility circumstances. This question only applies to factories that have paid-up capital of at least 1 crore taka, or fixed assets of at least 2 crore taka.



Wages & Benefits

Does the facility **fail to** collect and forward workers' contributions to any of the following social insurance or social security programs in line with legal requirements? (SELECT all that apply with an "X")

- Pension / Provident fund
- Medical
- Work-related injury/ illness/ death
- ...

Common Mistake

- ✗ Facility misunderstands the questions and marks "X" for all social security schemes.

Do It Right

- ✓ In Bangladesh there are no applicable legal requirements regarding social security programs, so the facility should select "No applicable legal requirements" for all programs listed.

MORE INFO: Consult applicable legal requirements before answering this question. If there are no applicable legal requirements, answer No applicable legal requirements.

Question: WB-WAGE-125

Step 1

Wages & Benefits

Which of the following facility social insurance contributions (both calculations and types required) are out of line with legal requirements? (SELECT all that apply with an "X")

- Pension / Provident fund
- Medical
- Work-related injury/ illness/ death
- Maternity

Common Mistake

- ✗ Facility believes they are performing in line with legal requirements, so leave the above options blank.

Do It Right

- ✓ The facility should select “No applicable legal requirements” because there are no applicable legal requirements regarding social insurance contributions in the listed areas in Bangladesh.

MORE INFO: Consult applicable legal requirements before answering this question. If there are no applicable legal requirements, answer No applicable legal requirements.

Health & Safety

Are pregnant and nursing workers protected against safety and health risks in line with legal requirements?

Common Mistake

- ✗ Facility answers “Yes” even when there were no pregnant or nursing workers present during the assessment period.

Do It Right

- ✓ If there are no pregnant or nursing workers present during the assessment period, facility should answer “Not applicable”.

MORE INFO: Consult applicable legal requirements before answering this question.

If there are no applicable legal requirements, answer No applicable legal requirements.

If there were no pregnant or nursing workers present during the assessment period, answer Not applicable.



Wages & Benefits

Are overtime allowances provided/paid in line with legal requirements?

Common Mistake

✗ Facility believes they are paying overtime allowances in line with legal requirements, so they answer “Yes”.

Do It Right

✓ In Bangladesh, no overtime allowances are required by law, so the facility should select “No applicable legal requirements”.

MORE INFO: For example, workers who work past a stipulated time in the evening may be due a meal and/or transportation allowance, if specified by law. Consult applicable legal requirements before answering this question. If there are no applicable legal requirements, answer No applicable legal requirements.



Question: WB-WAGE-62

Step 2

Wages & Benefits

Lowest wage grade / level: Average monthly basic wage - male

Common Mistake

- ✗ Facility answers with the average monthly basic wage of all male workers in the facility.

Do It Right

- ✓ This question is asking for the average monthly basic wage for male workers in the **lowest wage grade / level**.
- ✓ Note: The lowest wage grade / level could include multiple workers or even just one worker, depending on facility circumstances.
- ✓ So, the facility should take the average calculated by 12 months of a male worker that is in the lowest wage grade.

MORE INFO: In the lowest wage grade / level in the facility, what is the average monthly basic wage for male workers?

"Average monthly" means the average calculated by month taking a period of 12 months into account.

"Basic wage" means the rate of pay for a standard work period excluding additional payments like bonuses and overtime.

Question: HS-EME-8.1

Step 2

Health & Safety

Please describe the types of fire fighting equipment used and in which areas of the facility the fire fighting equipment is present:

Common Mistake

✗ Facility answers “Fire extinguishers in all areas”.

Do It Right

✓ Facility should follow the “More Info” guidance and be more specific with with the types and locations of fire fighting equipment.

MORE INFO: For example, "Production area xxx: fire extinguishers"; "Warehouse xxx: automatic sprinkler system"



Health & Safety

Is there on-site vehicle traffic at the facility?

Common Mistake

- ✗ Facility has a parking area for cars on-site, so they answer “Yes”.

Do It Right

- ✓ This question is asking about on-site vehicle traffic where there are workers working, not for example, a car park.
- ✓ Facilities should answer “Yes” if they determine that vehicles are operated anywhere where workers are working.
- ✓ Facilities should answer “No” if vehicles are not operated near the production area that workers are working.

MORE INFO: On-site traffic may include cars, trucks, forklifts, golf carts, or any motorized vehicle operating on the facility work site.



Question: HS-MAT-3

Step 2

Health & Safety

Does the facility use portable ladders?

Common Mistake

✗ Facility has a portable ladder, but mistakenly answers “No”.

Do It Right

✓ Facilities should answer “Yes” if they have a portable ladder on-site.

Questions HS-MAT-4 through HS-MAT-4-8 ask about safety measures related to portable ladders. Facilities should select the measures they have in place. If the facility has taken none of the measures listed, select “None of the above”.

		<u>Does the facility have any of the following safety measures in place related to portable ladders? (SELECT all that apply with a "X")</u>
HS-MAT-4		
HS-MAT-4-1	Portable ladders have been inspected for damage and maintenance	"X" to select: <input type="checkbox"/>
HS-MAT-4-2	Ladders have locking devices so that they are secure when open or in use	"X" to select: <input type="checkbox"/>
HS-MAT-4-3	Workers are trained to place ladders on a secure, even surface when in use	"X" to select: <input type="checkbox"/>
HS-MAT-4-4	The facility prohibits tying or fastening together ladders to achieve additional height	"X" to select: <input type="checkbox"/>
HS-MAT-4-5	The facility prohibits placing ladders in front of any doors that may or may not be locked or guarded	"X" to select: <input type="checkbox"/>
HS-MAT-4-6	The facility prohibits using ladders in the horizontal position as a platform or scaffolding	"X" to select: <input type="checkbox"/>
HS-MAT-4-7	Ladders are secured when not in use	"X" to select: <input type="checkbox"/>
HS-MAT-4-8	None of the above	"X" to select: <input type="checkbox"/>

Question: MS-PLA-4.19

Step 2

Management Systems

MS-PLA-4: Which of the following topics are included within the facility's written policies and procedures? (SELECT all that apply with a "X")

Raw materials sourcing

MS-PLA-4.19: Please provide a list of all written policies and procedures referencing raw materials sourcing:

Common Mistake

✗ Facility selects "X" Raw materials sourcing, but they do not have a policy in place on the topic.

Do It Right

- ✓ Facility should select "X" Raw materials sourcing only if they have an applicable policy.
- ✓ Examples of applicable policies are detailed in the More Info.

MORE INFO: The intent of this option selection is to understand if the facility has written policies and/or procedures in place on the topic of "raw materials sourcing", which can include identification of specific raw materials and the origin of raw materials, adherence to customer requirements on raw materials in products (e.g. cotton or metal sourced from a specific region), and adherence to laws on socially responsible sourcing which may address specific raw materials in the product.

Above & Beyond

Are all workers offered any of the following types of developmental programs by the facility? (SELECT all that apply with a "X"):

- Health Education
- Gender Equality
- Gender Empowerment
- ...
- None of the above

Common Mistake

- ✗ Facility selects all options, even if they don't have the programs in place.

Do It Right

- ✓ If the facility does not have any structured developmental programs, then select "None of the above".

Wages & Benefits

Does the facility charge for in-kind benefits at or below cost?

Common Mistake

- ✗ Facility does not read the More Info and mistakenly answers “No” despite providing in-kind benefits to workers at no cost.

Do It Right

- ✓ Because no costs are charged to workers for in-kind benefits, the facility should answer “Yes”.

MORE INFO: The intent of this question is to understand if in-kind benefits are always provided for free or at the actual cost of goods.

The idea is that facilities are not "making money" by offering in-kind benefits.

For example, if facility offers workers food on-site at the facility, but charges for the food at a cost that is above the cost incurred by the facility (meaning, the initial purchase and preparation costs), answer No.

If no costs are charged at all, answer Yes.



Sharing SLCP Data



There are three ways to share your verified data to end users

Direct from Gateway



Send a link that takes the end-user directly to PDF and xls files of the Verified Assessment Report (VRF).

Via Active Accredited Host



Send Verified Assessment Reports to the end-user from an Accredited Host platform.

To Brand or Passive Accredited Hosts



Send Verified Assessment Reports directly to your brand partner's system.

Note: Facilities can only share a final Verified Assessment Report with end users, not simply self/joint-assessment data.



Sharing SLCP Data Via the Gateway





ITC – SLCP’s Gateway Partner



International
Trade
Centre

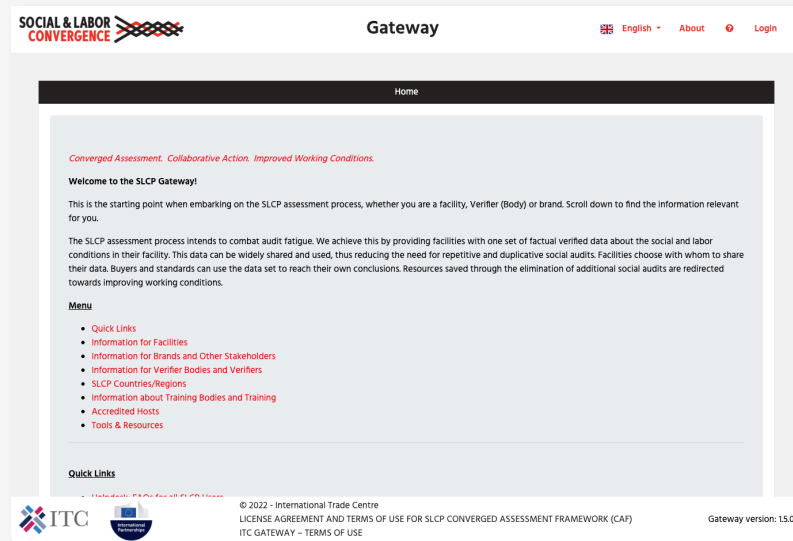
ITC works with local and regional institutions and business people to build trade capacity.

Our mission

To foster inclusive and sustainable growth and development through trade and international business development.

ITC works together with SLCP to provide:

- Gateway
- E-learning
- Training
- Benchmarking

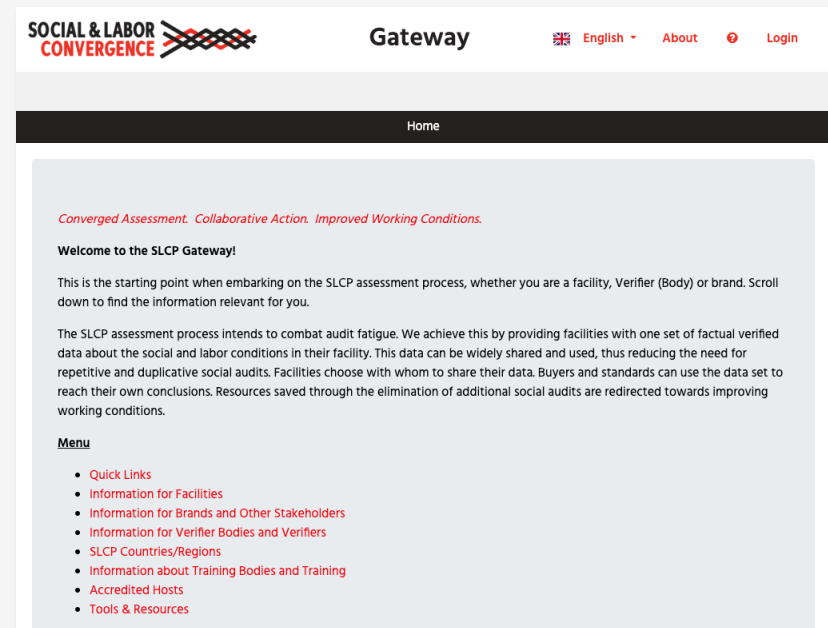


What is the Gateway?

The Gateway is where all SLCP verified data is stored, and the starting point when beginning the SLCP assessment process. It is free to use, and the homepage is also a directory to lots of useful information.

Why did we develop the Gateway?

- ✓ Securely store your data on a UN server
- ✓ Share your verified data with your business partners, e.g. brands
- ✓ Connect you with other SLCP users, i.e. Verifier Bodies, Verifiers, Accredited Hosts



Once final, share your verified assessment from the Gateway

SLCP Gateway



Download in
PDF or Excel
format



Share via
email



Share with
another
Accredited Host



Share with a
Brand Host



Download in PDF or Excel format

SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

Home
My Profile
Accounts
Accredited Hosts
Start your Assessment
Overview of my SLCP Assessments

Assessments

Show: 10 entries Search:

Assessment ID	Accredited Host	Started On	Submitted On	Status	Actions
PRJ472793	Higg Co / Sustainable Apparel Coalition	February 6, 2024 6:34 AM	March 7, 2024 8:26 AM	Verification Finalized	View Assessment share with another accredited host share via email

Assessment Deleted

SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

Home
My Profile
Accounts
Accredited Hosts
Start your Assessment
Overview of my SLCP Assessments
Get Support

ASSESSMENT INFORMATION

Assessment ID	PRJ472793						
Initiated	February 6, 2024 12:34 PM						
Status last updated	March 7, 2024 2:26 PM						
Status	VRF - Verification Finalized						
Facility Name	Test Facility						
Facility ID	FA999999						
Facility Geolocation	test, test						
Accredited Host / Platform	Fair Factories Clearinghouse (FFC)						
Verifier Body	Test Verifier Body						
Verifiers	<table border="1"><tr><td>Name</td><td>Verifier User FFC Test</td></tr><tr><td>Date Assigned</td><td>February 8, 2024 1:16 PM</td></tr><tr><td>Gender</td><td>M</td></tr></table>	Name	Verifier User FFC Test	Date Assigned	February 8, 2024 1:16 PM	Gender	M
Name	Verifier User FFC Test						
Date Assigned	February 8, 2024 1:16 PM						
Gender	M						
Tool Version	1.5.0						

Share via email

SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

Home
My Profile
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Overview of my SLCP Assessments
Get Support

Assessments

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SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

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Start your Assessment
Overview of my SLCP Assessments
Get Support

Go back to Assessments

History of email sharing


Share with another email contact

From: donotreply@slcpgateway.sustainabilitymap.org

To: Name Language

Message

Send Email



The recipient will receive an email with a link to access the report.

Share with another Accredited Host or Brand Host

SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

Home
My Profile
Accounts

Assessments

Show: 10 entries Search:

Assessment ID	Accredited Host	Started On	Submitted On	Status	Actions
					View Assessment share with another accredited host share via email

SOCIAL & LABOR CONVERGENCE Gateway English About Logout

Test Facility Facility

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Overview of my SLCP Assessments
Get Support

Go back to Assessments

Share Verified Assessments

Assessment ID: PRJ959508
Accredited Host: Fair Factories Clearinghouse (FFC)
Started: August 12, 2021 10:15 AM
Submitted: August 12, 2021 11:09 AM

Additionally shared with following Accredited Hosts

Share with another Accredited Host

Please select the additional Accredited Host platforms which you would like to share this assessment with.

Name	Linked
<input type="checkbox"/> Worldly (Higg FSLM)	Linked Nov 2, 2019
<input type="checkbox"/> Inditex Facilities must choose this option for linking verified reports only in case you already have an existing commercial relationship with INDITEX.	Linked Aug 5, 2021

Share

[View Assessment](#)
[share with another accredited host](#)
[share via email](#)



Then log back into the applicable AH to share with end users.

Sharing SLCP Data Via Worldly

 eurofins





Worldly dashboard

worldly Assessments ▾ Factory Data ▾ Product Impacts ▾ Analytics ▾

Elizabeth's F... Elizabeth Otten

Higg FSLM **Dashboard** Modules Benchmarking Link SLCP Account Start New FSLM Subscriptions

Elizabeth's Facility FSLM Apr 2024 ▾ **Overview** Assessment

Welcome to your assessment! ✕

We recommend you check out these helpful resources

[Guidance on How to Higg ↗](#)

[Webinar ↗](#)

Actions

- [View/Edit FSLM](#)
- [Connect to the SLCP](#)
- [Submit/Post Assessment](#)
- [Share Assessment](#)
- [Delete Assessment](#)

Downloads

- [CSV v2 / Score](#)
- [CSV v2 / pretty-columns](#)
- [Offline Excel Tool EN / ZH](#)

Developed by

Assessment

● Assessment Initiated (ASI) ID ...1c01e66d58

CAF Version 1.6 SLCP ID [Connect](#)

Self Progress 0% • Not posted

Verification Progress 0% • Not posted

Verifying Body	Contact
Not Selected	-

Account

Name	Elizabeth's Facility
Address	1234 Long Pond Rd, Long Pond, PA 18334, USA
Country	United States
Contact	
OS ID	-
Worldly (Higg) ID	162391
Bluesign ID	-

[Activity History](#)

Results

Initial results are available after the self-assessment is complete



Worldly's roll forward feature

Save time and roll forward data from your previous assessment on the Worldly platform. The roll forward feature is available for questions that overlap with your last assessment.

The screenshot shows the Worldly platform interface. At the top, there is a navigation bar with the 'worldly' logo and menu items: 'Assessments', 'Factory Data', 'Product Impacts', and 'Analytics'. Below this is a sub-navigation bar for 'Higg FSLM' with tabs for 'Dashboard', 'Modules', and 'Benchmarking'. The main content area is titled 'FSLM Dec 2023' and has sub-tabs for 'Overview' and 'Assessment'. The 'Assessment' tab is active, displaying a message: 'Save time and roll forward data from previous assessment'. Below the message, there is a checkbox labeled 'Populate with previous posted assessment data' which is checked. A red box highlights this checkbox. To the right of the checkbox is a red button labeled 'Start Assessment', also highlighted with a red box.

Before you start your assessment, you are prompted with the question of whether you want to roll over data from your previous assessment.



You must review all roll forward data to be sure it still reflects your facility's present circumstances.



View your assessment

The screenshot displays the Worldly assessment interface. At the top, the navigation bar includes 'worldly', 'Assessments', 'Factory Data', 'Product Impacts', and 'Analytics'. On the right, there are notification, help, and refresh icons, along with the user profile 'Elizabeth's F...' and 'Elizabeth Otten'. Below the navigation bar, the breadcrumb trail shows 'Higg FSLM' > 'Dashboard' > 'Modules' > 'Benchmarking'. The main content area is for 'Elizabeth's Facility' FSLM, dated 'Apr 2024', with tabs for 'Overview' and 'Assessment'. A summary bar shows 'Saved' status and counts: 'Answered 4', 'Unanswered 769', and 'Required 123'. A 'Topics' search box is also present. The left sidebar lists assessment modules with progress bars: '0% Completion', 'Facility Profile 1%', 'Recruitment & Hiring 0%' (highlighted in red), 'Working Hours 0%', 'Wages & Benefits 0%', 'Worker Treatment 0%', 'Worker Involvement 0%', 'Health & Safety 0%', 'Termination 0%', 'Management Systems 0%', and 'Above & Beyond 0%'. At the bottom of the sidebar are 'Import Module' and 'Submit/Post Assessment' buttons. The main content area is titled 'Section Instructions' and contains the following text:

Section Instructions

Section Description: The purpose of the Recruitment and Hiring section is to understand the facility's social and labor practices in the initial stages of employment. The "recruitment" process is designed to select the most appropriate candidates for employment. The "hiring" process is how new workers are brought into the organization. Social and Labor topics within this section include:

- Child Labor
- Apprenticeship / Trainee / Internship Programs
- Forced Labor
- Recruitment Practices
- Discrimination
- Employment Practices
- Homeworkers
- Facility Comments

Child Labor

Sub-Section Instructions

Overall International Labor Standards Compliance Guidance: Child labor is work that deprives children of their childhood, their potential and their dignity, and that is harmful to physical and mental development. It refers to work that is mentally, physically, socially or morally dangerous and harmful to children and interferes with their schooling by depriving them of the opportunity to attend school, by obliging them to leave school prematurely, or by requiring them to combine school attendance with excessively long and heavy work. In its most extreme forms, children are involved in illegal activities, or in work that exposes them to physical, sexual or psychological abuse. However, not all work done by children is classified as child labor that should be eliminated. Work that does not affect children's health and personal development or interfere with their schooling can be constructive. This includes activities such as helping parents around the home, helping in a family business or earning pocket money outside school time. Whether or not work being carried out by children constitutes child labor depends on the child's age, the type and hours of work performed, and the impact of the work on the child's health, development and access to education. In addition to determining whether there are child laborers working

Attach documents & review More Info

The screenshot displays the Worldly assessment interface. At the top, the 'worldly' logo is on the left, and navigation links for 'Assessments', 'Factory Data', 'Product Impacts', and 'Analytics' are on the right. A notification bell icon with a '1' is also present. Below the navigation is a dark header with 'Higg FSLM', 'Dashboard', 'Modules', and 'Benchmarking'. The main content area shows 'Elizabeth's Facility' and 'FSLM' for 'Apr 2024'. The 'Assessment' tab is active, showing 'Saved', 'Answered 4', 'Unanswered 769', and 'Required 123'. A 'Topics' search box is on the right. The question is titled 'Age Documentation' and asks: '* Does the facility verify minimum age requirements prior to hiring workers?'. A 'Choose...' dropdown is below the question. A red box highlights a 'View Guidance' button with a question mark icon. The guidance text states: 'The intent of this question is to understand if the facility has a reliable system in place to verify that workers are working age prior to their date of hire and whether the system is being implemented. If there is a reliable system checking age requirements and it is being implemented, answer Yes. If there is no system in place and/or the system is not being implemented, answer No.' To the right of the question is a file upload area with a 'Choose File' button, 'Or drag file here' text, and a 'Cancel' button. The left sidebar lists various assessment categories like '0% Completion', 'Facility Profile 1%', 'Recruitment & Hiring 0%', etc., with 'Recruitment & Hiring' highlighted in red. At the bottom of the sidebar are 'Import Module' and 'Submit/Post Assessment' buttons.

Connect your account to the Gateway

The screenshot displays the Worldly dashboard interface. At the top, the navigation bar includes 'worldly', 'Assessments', 'Factory Data', 'Product Impacts', and 'Analytics'. A modal window titled 'Link SLCP Account' is open, featuring a text input field for 'Enter your SLCP Facility ID*' and two buttons: 'Link' and 'Cancel'. A red arrow points from the 'Link' button to the input field. In the sidebar, the 'Actions' section contains a list of options: 'View/Edit FSLM', 'Connect to the SLCP', 'Submit/Post Assessment', 'Share Assessment', and 'Delete Assessment'. A red arrow points to the 'Connect to the SLCP' option. The main content area is divided into three columns: 'Actions', 'Assessment', and 'Account'. The 'Assessment' column shows 'Assessment Initiated (ASI)' with an ID, 'CAF Version 1.6', 'Self Progress' at 0%, and 'Verification Progress' at 0%. The 'Account' column lists details such as Name, Address, Country, Contact, OS ID, Worldly (Higg) ID, and Bluesign ID. The 'Downloads' section lists 'CSV v2 / Score', 'CSV v2 / pretty-columns', and 'Offline Excel Tool EN / ZH'. The footer includes the Higg Index logo and 'Developed by Cascale'.



Share your Higg FSLM module

Share Modules

Select a module to share, choose whether you want to send a bulk or single invite and you're done!

Select Module

Higg FSLM apr 2024

Add Personal Message

[Select One](#)

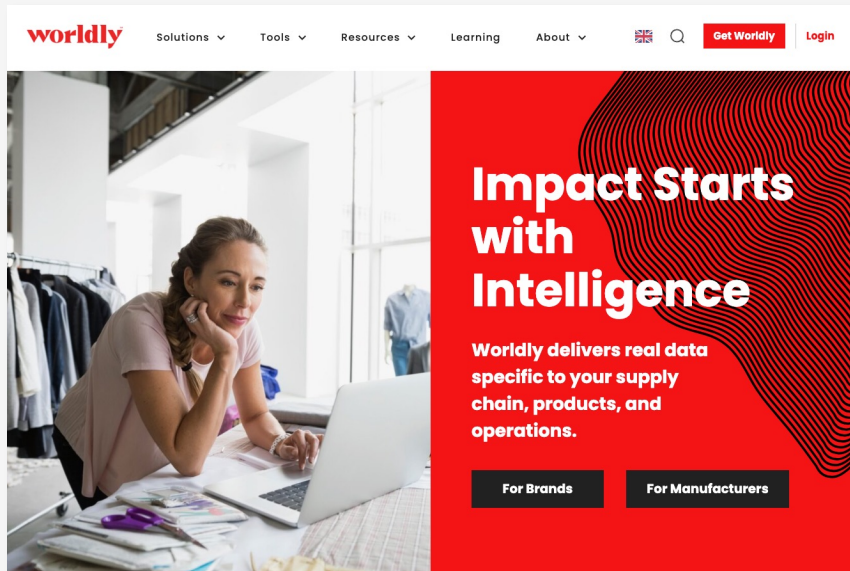
Search account by name, Worldly (Higg) ID, OS ID, FFC ID, or Custom Account ID

Search...

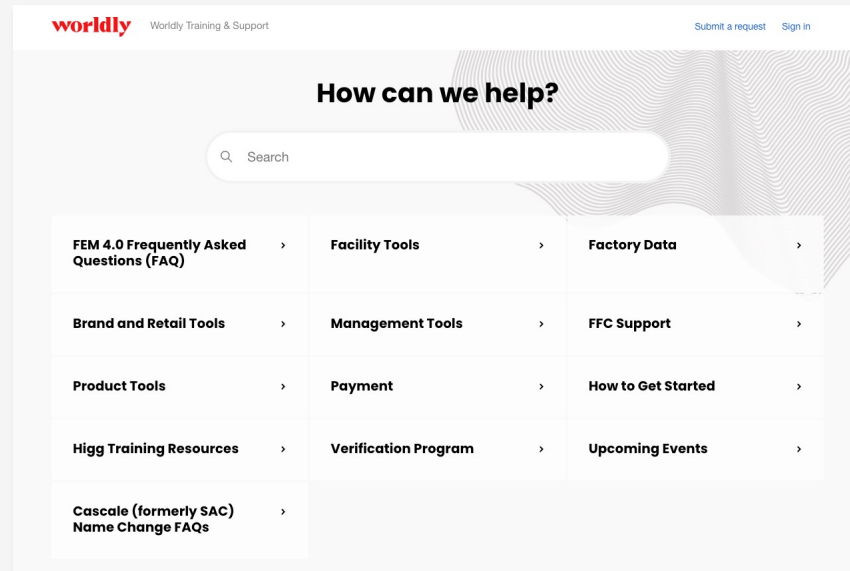
Share Cancel



Do you have questions?



➔ worldly.io

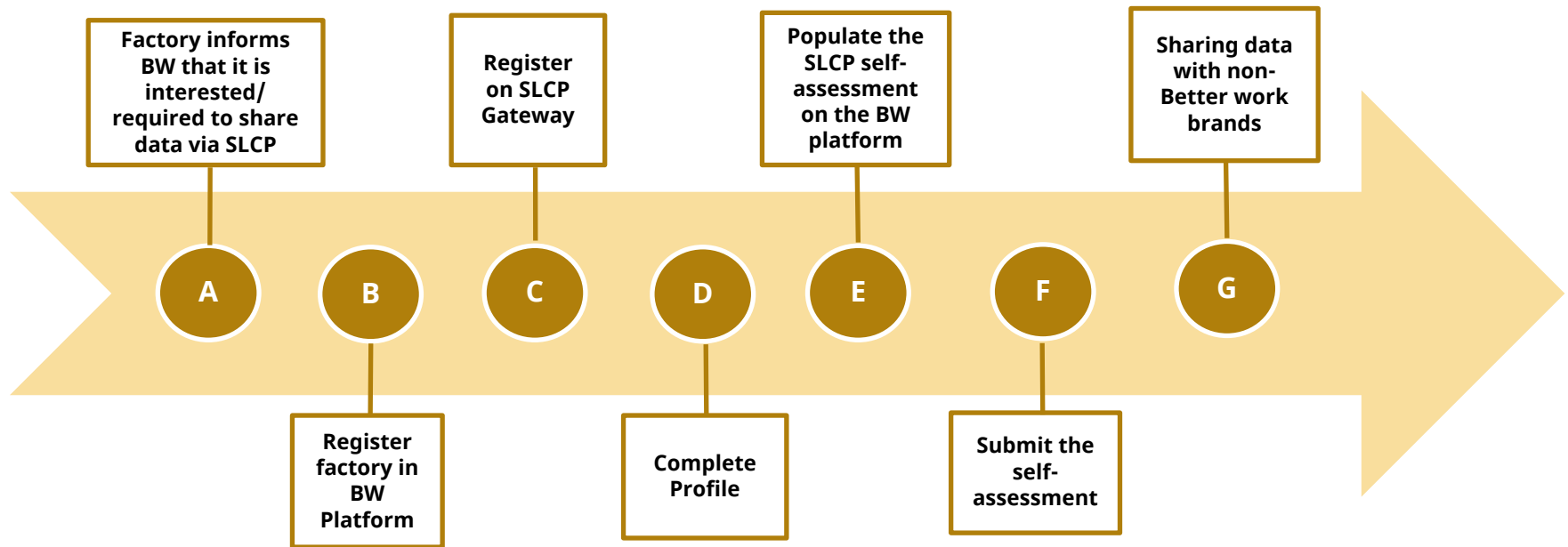


➔ support.worldly.io

Sharing SLCP Data From Better Work



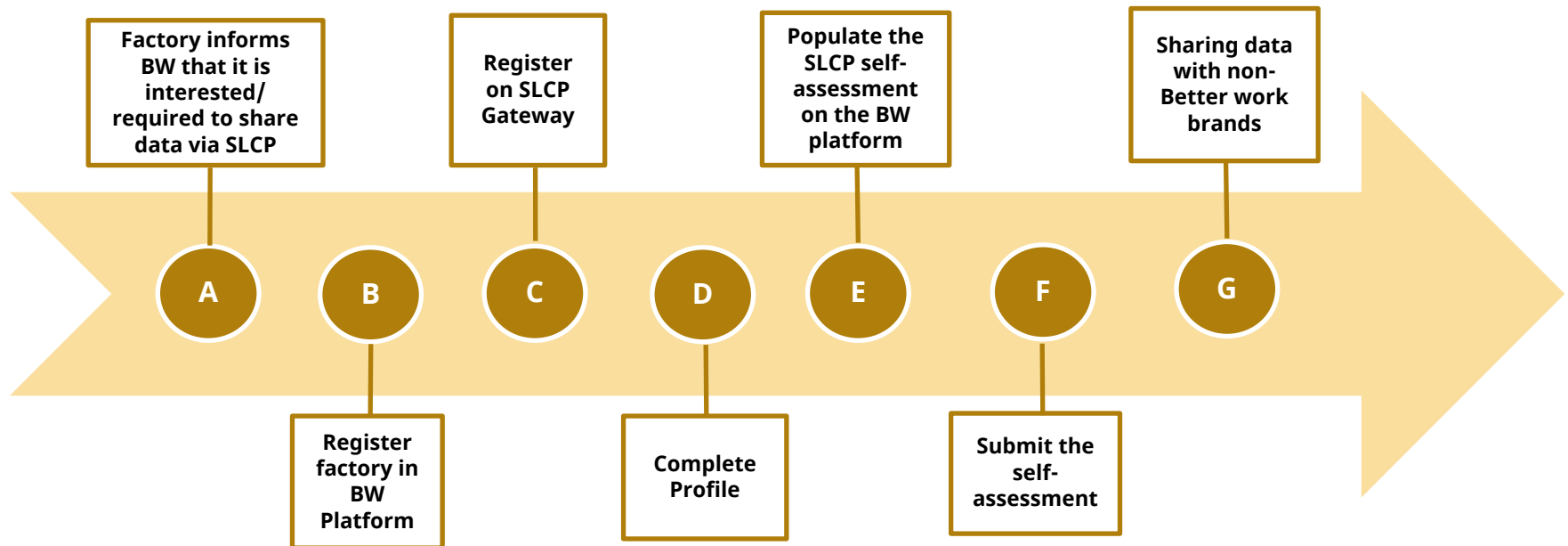
Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



A. Factory informs BW that it is interested to share data via SLCP

- Inform BW Advisor; or
- Submit interest via BW portal

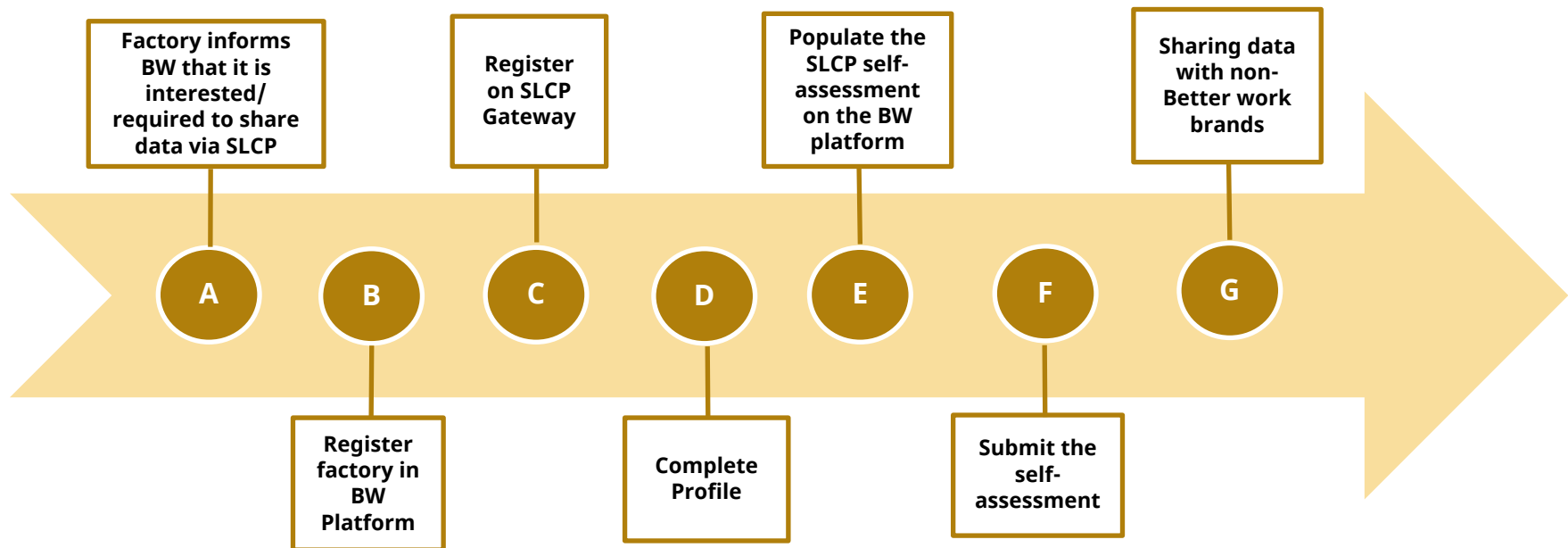
Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



B. Register factory in BW Platform

- Factory Manager (registered contact) will receive an invitation link
- Click on/follow the link and register a profile in BW Platform

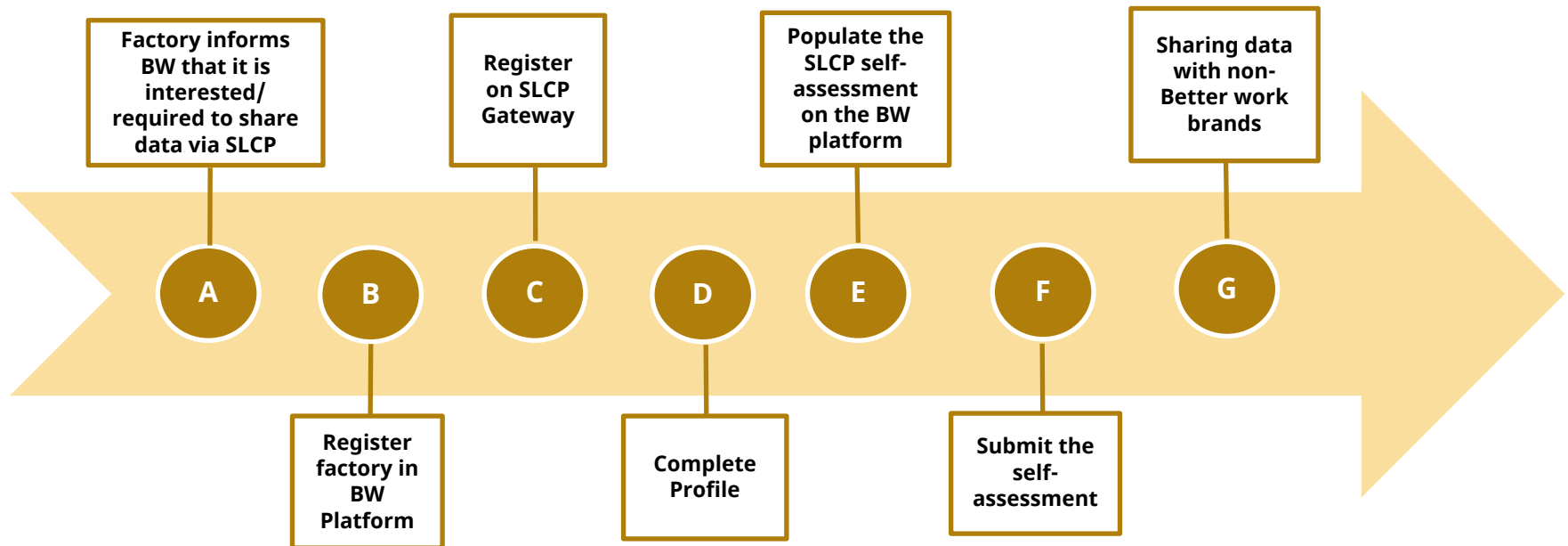
Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



C. Register on SLCP Gateway

- “Connect with SLCP” from BW Platform- after completing a profile on BW Platform
- Be redirected to SLCP and complete the profile in SLCP Gateway

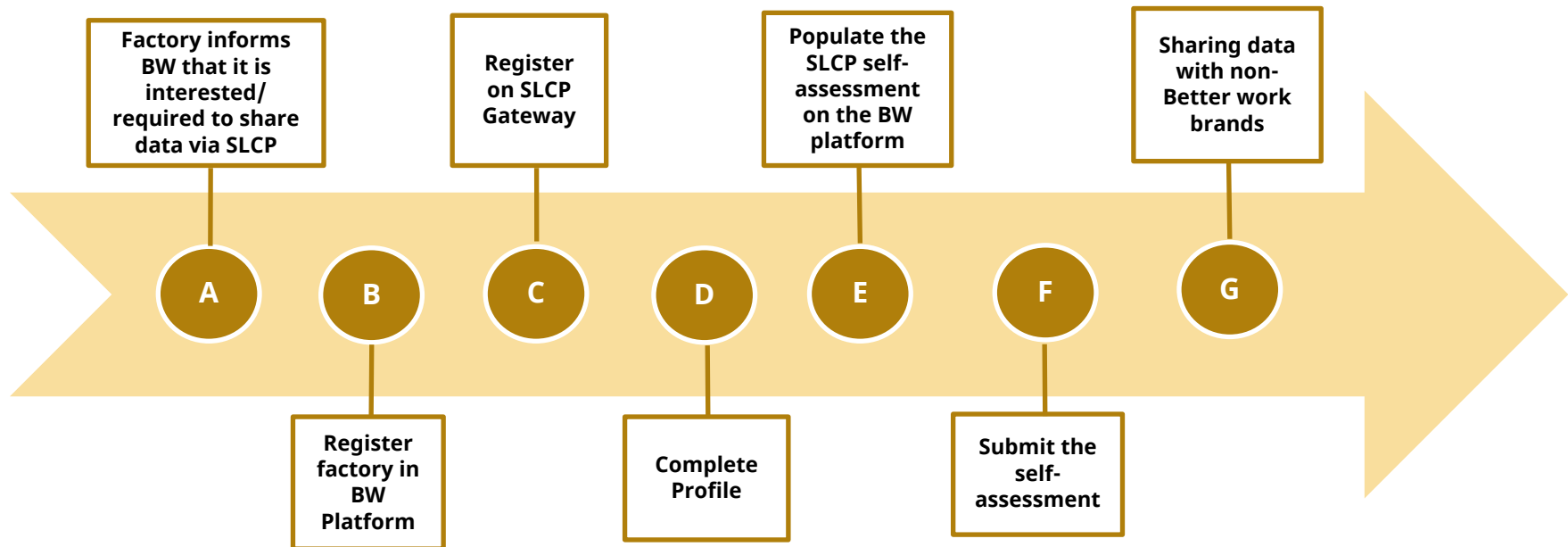
Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



D. Complete profile in BW Platform

- Complete all fields under “Profile Info”, 100% and sign the Terms and conditions

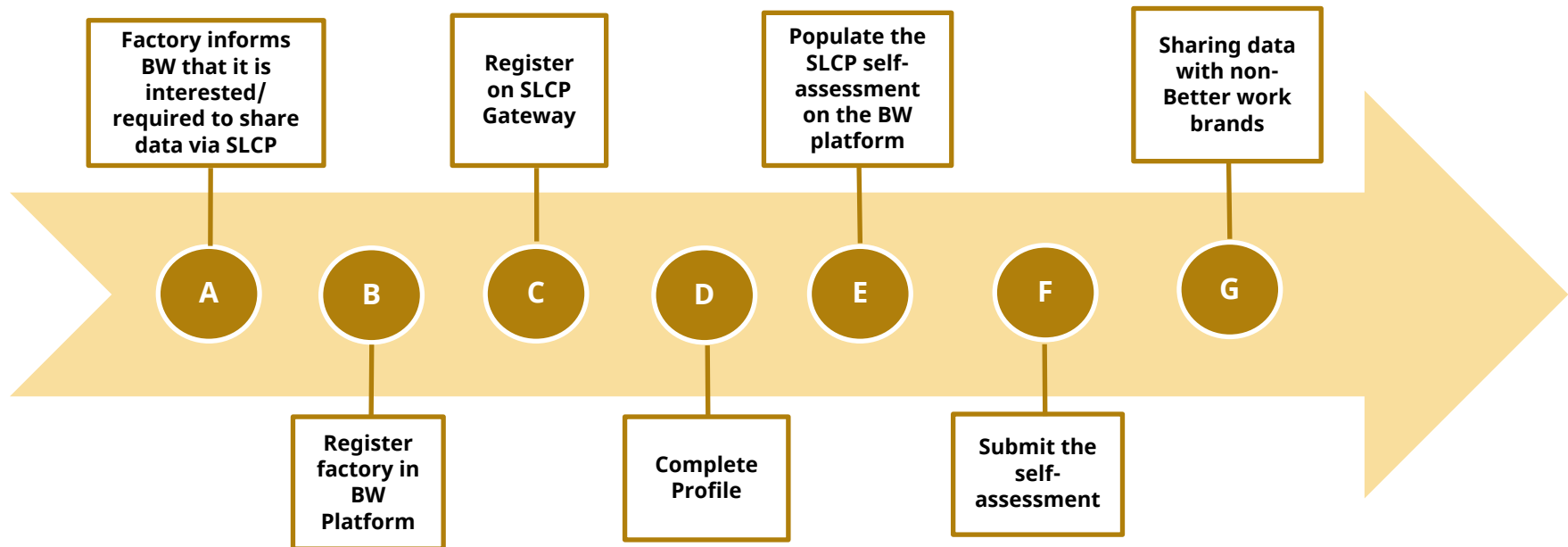
Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



E. Populate the SLCP self-assessment on the BW platform

- After BW has activated the service cycle on the BW platform, the factory manager can initiate the self-assessment
- Complete all the questions

Overview of steps to be taken by BW enrolled factories required/interested in data sharing via SLCP



F. Submit the self-assessment

G. Share data with non-Better Work brands

Data Quality & Integrity



Prioritizing data quality and integrity

Verification is an important step in the SLCP assessment process, to ensure facility data is accurate and truthful.



SLCP has an extensive **Verification Oversight and Quality Assurance strategy**.

Find more information [here](#).

SLCP's **Verification Oversight Organization** is responsible for ensuring the integrity of SLCP verification, and the quality of assessment data.





Facility participation in QA activities

Shadow Verification

External observer joins the verification to observe Verifier and verification process.

Counter Verification

One-day verification taking place after original verification, to assess data quality.

Duplicate Verification

Complete verification taking place after original verification, to assess data quality.

All facilities using SLCP's CAF can be selected to host a QA verification:

- Facility selection is done by the VOO*.
- Facilities are chosen based on several criteria including size, facility type, risk factors and geographic location.
- Agenda is sent to the facility at least one week prior to the Counter or Duplicate Verification.
- Summary of the QA verification report is only shared with the facility.
- No costs associated with QA verification for facilities.

*Shadow Verifications can be requested by any organization (other than a VB).





The facility's role in ensuring data quality & integrity



Communicate with end-users to understand the type of information they want to see in the report.



Fill in the Tool with complete and accurate information; carefully reading the questions and more info.



Before selecting a Verifier Body (VB), ask for a screenshot of their VB score to compare to the average (available on the [QA Dashboard](#)), and check the [Active VB list](#) to understand their risk level.



During the closing meeting:

- ✓ Review all “Inaccurate” and “Non-compliance” items.
- ✓ Specify where Verifier must enter additional explanation for end-users to have a full picture of facility circumstances.



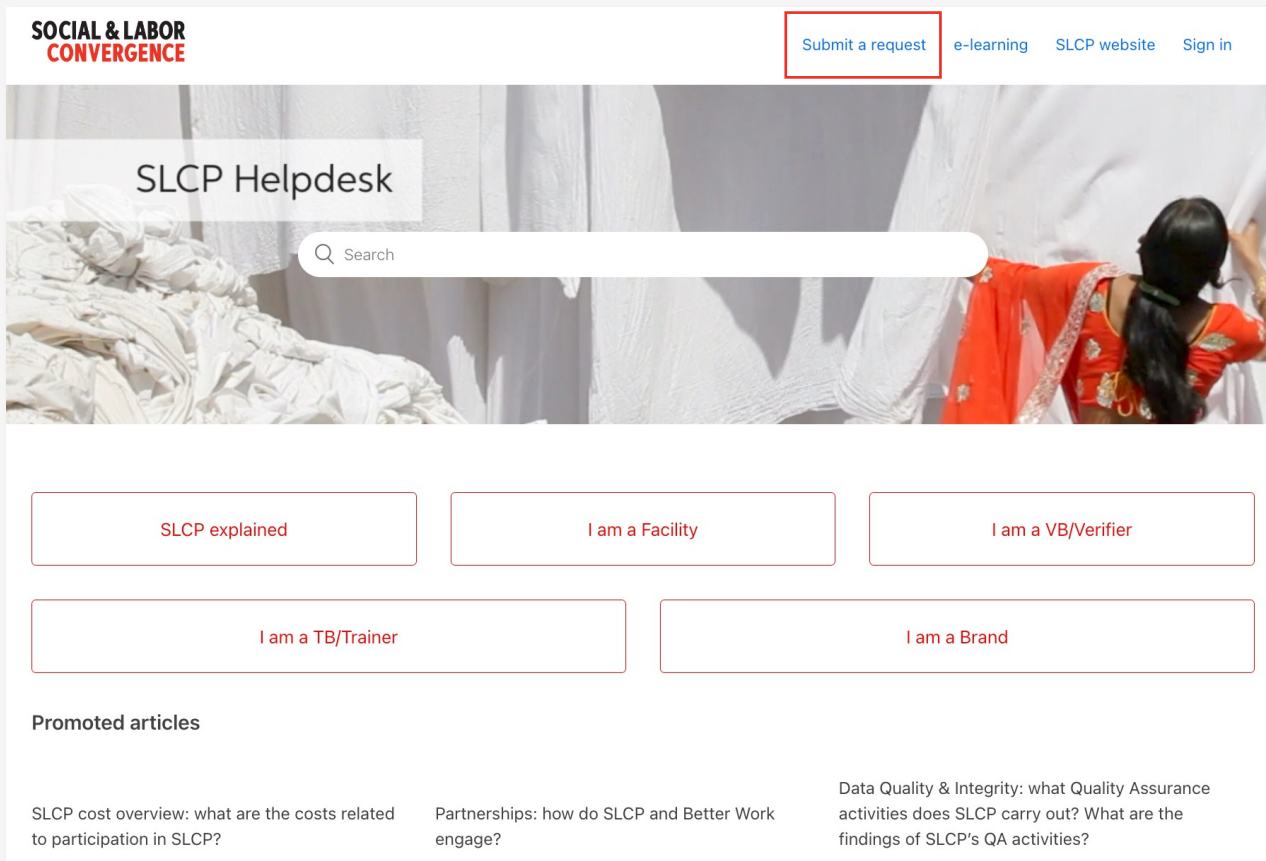
Read the entire verified assessment report to confirm all relevant information is included. If edits are required, contact the Verifier immediately and request edits (VRE status) through the AH platform.





QUESTIONS?

If you are ever lost...



The screenshot shows the SLCP Helpdesk website. At the top left is the logo "SOCIAL & LABOR CONVERGENCE". On the top right, there are navigation links: "Submit a request" (highlighted with a red box), "e-learning", "SLCP website", and "Sign in". The main heading is "SLCP Helpdesk" with a search bar below it. Below the search bar are five buttons: "SLCP explained", "I am a Facility", "I am a VB/Verifier", "I am a TB/Trainer", and "I am a Brand". Underneath is a "Promoted articles" section with three article snippets: "SLCP cost overview: what are the costs related to participation in SLCP?", "Partnerships: how do SLCP and Better Work engage?", and "Data Quality & Integrity: what Quality Assurance activities does SLCP carry out? What are the findings of SLCP's QA activities?".

www.slconvergence.org/helpdesk



Ceren Karpuz



Han Nguyen



Jessica Jia



Reshma KT



Sevinc Aktas Ilgun



Urtty Majumder

THANK YOU!