

SLCP terms	Definition
Social and Labor Convergence Program	An independent multi-stakeholder program which has developed the Converged Assessment Framework (CAF) and a data hosting and sharing process.
Converged Assessment Framework (CAF)	The Data Collection Tool and verification methodology, developed by SLCP and downloadable from the Gateway. Consists of three elements: 1. Data Collection Tool; 2. Verification Protocol; and 3. Verifier Guidance.
Data Collection Tool	Element 1 of the Converged Assessment Framework. ‘Questionnaire’ used to gather data on working conditions in a facility and used by the Verifier to verify this data. Contains all the assessment questions that a facility must answer through a self/joint-assessment. When completed, includes the answers by the facility and the Verifier. Can be filled in online on an Accredited Host platform or offline through an excel file downloadable from an Accredited Host.
Verification Protocol	Element 2 of the Converged Assessment Framework. The document that contains the procedures, rules and process requirements for conducting an SLCP verification.
Verifier Guidance	Element 3 of the Converged Assessment Framework. The document that helps Verifiers complete the verified assessment report by giving guidance on how to verify a facility’s answers to questions in the Data Collection Tool.
Verifier Body (VB)	The organization to which a Verifier belongs. Is responsible for assigning Verifiers when an SLCP verification is requested.
SLCP Verifier	Person qualified to perform an SLCP verification to ensure the completeness and accuracy of the data collected through self/joint-assessment of facilities, using the CAF.
Verification Oversight Organization (VOO)	Entity responsible for the day-to-day management of SLCP verifications. It manages the selection of Verifier Bodies and Verifiers (qualification criteria, application and approval process), maintains an updated overview of approved SLCP Verifiers and associated VBs on the Gateway, sets Quality Assurance (QA) procedures in collaboration with SLCP, executes QA activity, develops the scoring system for SLCP Verifiers and VBs, collects Verifiers’ performance data, provides verification support desk for all SLCP system users, gathers feedback from SLCP system users, and handles dispute resolution between a facility and a Verifier.
Accredited Host (AH)	Third party/ external service provider approved by SLCP to store SLCP assessment data on their platform and provide additional data analytics and sharing services to users such as brands, standard holders, and manufacturers.
Passive Accredited Host	Third party/ external service provider approved by SLCP to 1) store SLCP assessment data on their platform and 2) provide additional data analytics and sharing services to users such as brands, standard holders, and manufacturers. The SLCP Gateway (central repository for all SLCP Verified Assessments) can submit data to a Passive Accredited Host if a facility initiates this sharing process. Only assessments in Verification Finalized (VRF) status are received by the Passive Accredited Host. The Passive Accredited Host is not involved in the active execution of the SLCP assessment process, i.e. self/joint-assessment data gathering and verification data gathering.

Active Accredited Host	Third party/ external service provider approved by SLCP to 1) provide a technology platform to allow data entry by facilities and Verifiers during the SLCP assessment and verification; 2) store SLCP assessment data on their platform and 3) provide additional data analytics and sharing services to users such as brands, standard holders, and manufacturers. The SLCP process must be completed on one of the Active Accredited Host platforms – a facility can choose which one they want to use.
Gateway	The central repository of SLCP verified assessments. All verified assessments are stored safely on an UN server. Registered facilities have access to their verified assessments at all times and can download these. Apart from this the Gateway serves 4 critical functions: 1. Central (and open) resource of Converged Assessment Framework, SLCP process and related information and support material 2. Account Management and unique IDs for facilities, Verifier Bodies and Verifiers 3. Management of statuses of the SLCP assessment cycle – by continuous updates with each of the Accredited Hosts. Facilities can see the status of their SLCP assessment throughout and at all times. 4. Re(distribution) of verified assessments (VRF status) to Accredited Hosts and other ad-hoc users, with facility permission.
2018 Light Operation	Initial launch of SLCP in 2018, took place in China and Sri Lanka.
2019 Operations	SLCP operations in 2019, including China & Taiwan, Sri Lanka, India, the USA, Mauritius, Mexico, Spain and Turkey. Other countries TBD.
Self-Assessment	Facility alone fills in the Data Collection Tool (CAF Element 1).
Joint-Assessment	Facility contracts outside help to fill in the Data Collection Tool (CAF Element 1).
Above and Beyond	Step 3 Section of the Data Collection Tool (CAF Element 1) in which a facility can mention its best social practices unrelated to working conditions, e.g. community outreach programs.
Audit fatigue	Fatigue caused by repeated and duplicative social audits in a facility through different customers, brands and standards resulting in ineffective (wasted) resources.
SLCP Helpdesk	Online platform where guidance is provided for all stakeholders to complete the SLCP assessment and verification process, e.g. FAQs, resources.
SLCP Secretariat	SLCP team that manages SLCP daily operations.
SLCP Council	SLCP strategic body that provides strategic guidance to SLCP and oversees implementation.
Desktop Review	A remote quality check of a verification report (VRF) conducted by the VOO. A Desktop Review covers report content, with a focus on questions where the Verifier has provided a corrected response, to determine the quality and accuracy of the verified assessment report.
Counter Verification	1-day visit to a facility where an SLCP verification has recently taken place, conducted by the VOO. Assesses if verification procedures were followed, if Verifiers had the skills and knowledge to conduct the verification, and if report content is accurate. Not a duplication of the initial verification, rather a high-level verification including a sample of all sections of the Data Collection Tool.

Duplicate Verification	Exact repeat of the entire verification at a different point in time, conducted by the VOO. Assesses if verification procedures were followed, if Verifiers had the skills and knowledge to conduct the Verification and if report content is accurate.
Shadow Verification	Takes place when the VOO or appointed representative observes a verification to ensure that the Verifier follows the Verification Protocol. Through direct observation, the VOO can confirm if Verifiers are following SLCP rules when conducting a verification.