















# Today's agenda

Topic	Time	Objective	
1) Getting Acquainted	15 min.	Understand who is on the call and what we aim to do today.	
2) Introducing the SLCP IT system	30 min.	Introduction to SLCP and its IT ecosystem.	
3) Navigating the Gateway	40 min.	Step-by-step explanation of all facility actions on the Gatewa	
Break	5 min.	Get a refreshment or visit the restroom ©	
4) Accredited Host platforms	45 min.	Detailed look at the Active Accredited Host systems, an explanation on how to navigate them and the value-added services they provide.	
8) Final Q&A	15 min.	To cover any question that has not been answered yet.	







# **Getting Acquainted**







## Today's teachers

**SOCIAL & LABOR** CONVERGENCE



Sharon Hesp **Senior Operations** Manager SLCP

What would you like to invent? Glasses that can be used to see through other people's eyes

**SOCIAL & LABOR CONVERGENCE** 



**Steve Harris** SLCP Council, Expert

What would you like to invent? A computer keyboard that only lets you type the truth.





Madison Wilcox **Associate** Sustainability Officer

What would you like to invent? Downhill skis that work for snowless summer mountains as well!





Grzegorz **Tajchman IT Solutions** Manager

What would you like to invent? DeLorean time machine from "Back to the Future"!

Higg Trusted Sustainability Data



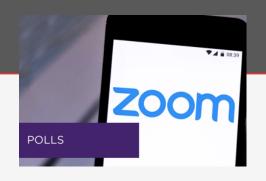
Christian Castro Customer Success, Europe Manager

What would you like to invent? A machine to gain 3 hours every day.









#### Tell us

1) Which country are you from?

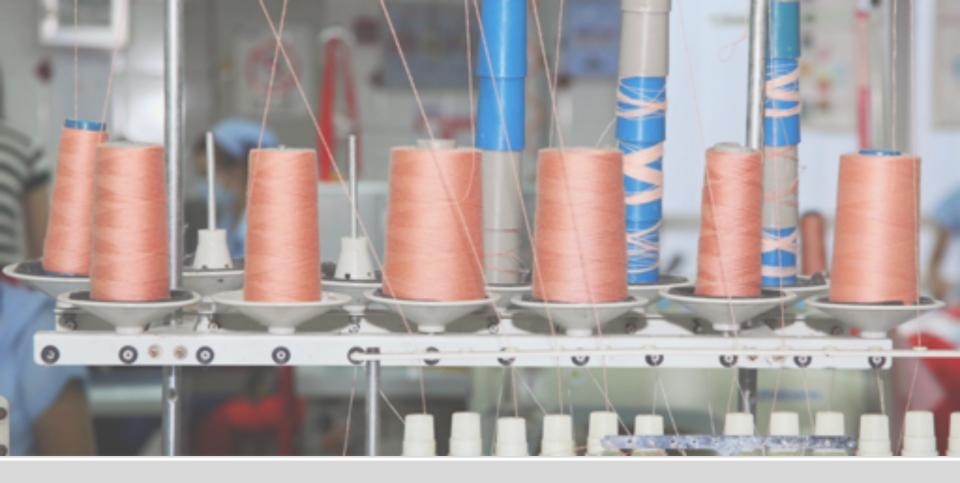
2) Which type of organization do you work for?

3) Have you already navigated the SLCP IT system?

4) What do you consider one of the best inventions ever?







# The SLCP IT System





# What is the Social & Labor Convergence Program (SLCP)?

SLCP is a multi-stakeholder initiative to reduce audit fatigue and improve working conditions.



#### **VISION**

Converged Assessment.
Collaborative Action.
Improved Working Conditions.

#### **MISSION**

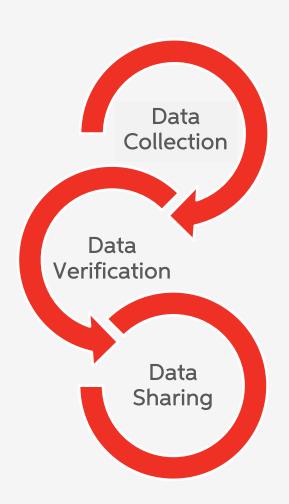
To implement a converged assessment framework that supports stakeholders' efforts to improve working conditions in global supply chains.







## SLCP process and platforms



The SLCP assessment process takes place online.

To enable the online process SLCP created a system with one Gateway and multiple Accredited Hosts (AHs).

#### Put simply:

- The **Gateway** connects all SLCP users, and safely stores SLCP verified data.
- > The Accredited Hosts facilitate data collection and data verification. They can also analyze SLCP verified data for end users.

As a facility you need to have an account on the Gateway and at least one of the Accredited Hosts.













## The Gateway and AHs

#### **SLCP Gateway**



#### **Active Accredited Hosts**

**Current Active Accredited Hosts:** 







#### **Passive Accredited Hosts**

**Upcoming Passive Accredited Host:** 



SUPPLY**SHIFT** 

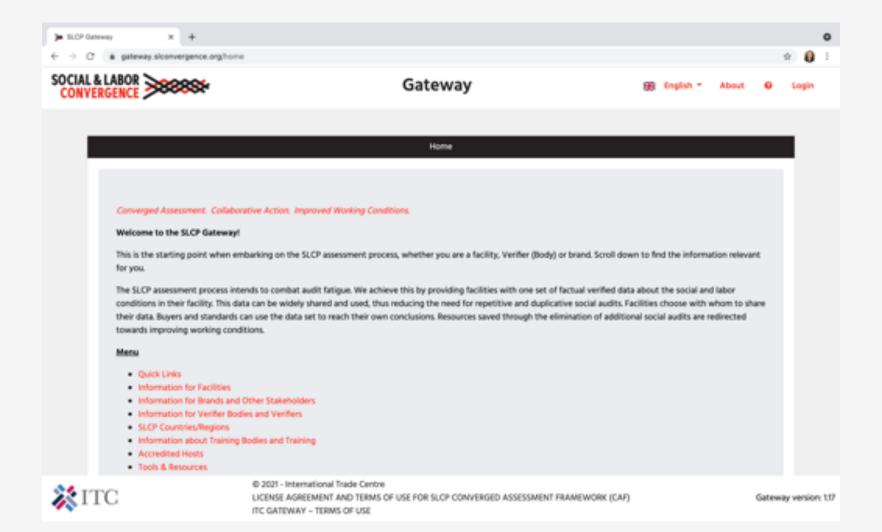
- Stores all SLCP verified data
- Built by ITC
- Hosted on a UN server in Geneva
- Provide the SLCP Data Collection Tool on their platform
- For facilities and Verifiers to fill in their findings
- Send verified data to the Gateway
- Can receive verified data from the Gateway
- Present verified data to their members/ customers with value-added services (e.g. scoring/analytics)
- Can receive verified data from the Gateway
- Present verified data to their members/ customers with value-added services (e.g. scoring/analytics)







## Gateway first stop when starting SLCP





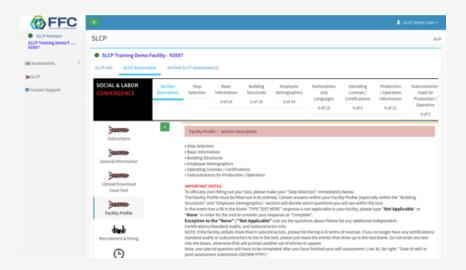




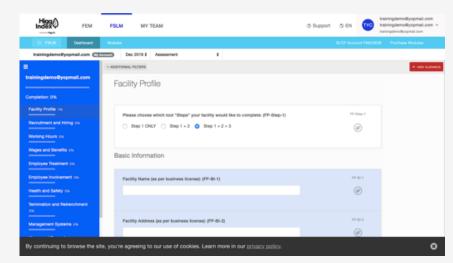
#### Data collection & verification on Active AHs

Different look and feel, same questions and methodology.









https://ffc2.fairfactories.org/Home/Login

https://portal.higg.org

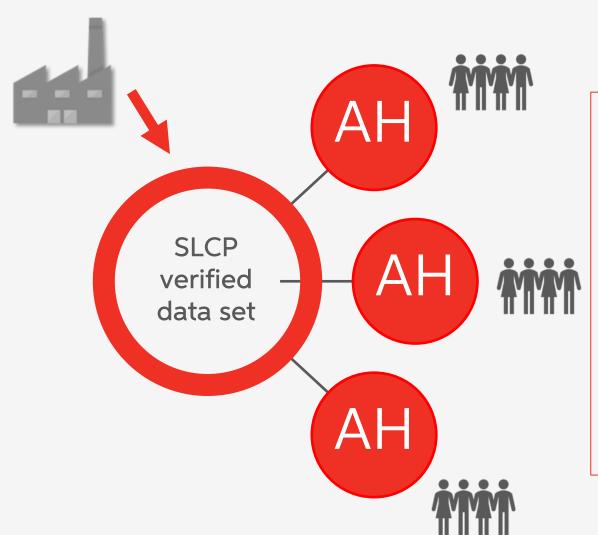
Note: you only need to complete the assessment on one of the two platforms.







## Accredited Hosts help analyze SLCP data



#### **Accredited Host** Services



- **Analysis**
- Scoring/ranking
- Translate to Code of Conduct



- Remediation planning
- Capacity building
- Collaboration
- Additional services & products











## Data analysis by Active and Passive AHs





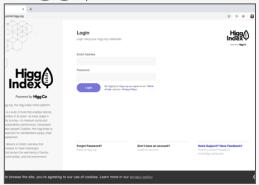
**Fair Factories** Clearinghouse (FFC) Data analysis/ scoring/ translation to standard by Active or Passive AH





SupplyShift













#### What to do where?

Create your facility profile on the a	and lin	k
it to your account on an		

Gateway

Active + Passive

Facility downloads Data Collection Tool (Excel) to do assessment offline

Accredited Host
Active

Facility uploads the completed Tool and submits for verification

Accredited Host
Active

Facility selects a Verifier Body

Active

Verifier Body assigns a Verifier

Gateway

Verifier conducts on-site verification and submits findings

Accredited Host
Active

Facility reviews, approves or disputes verified assessment report

Accredited Host
Active

Facility shares the verified assessment report

Active + Passive

Gateway





## SLCP system costs

SERVICES	Facilities	Brands	Verifier Bodies
SLCP Gateway Account	Free	N/A	200 USD per Verifier annually (Access Fee: charged at end of successful Verifier application & exam)
Access to Data Collection Tool on Accredited Host (AH)	Small fee to AH may apply	N/A	Free
Verification	Fee set by V (depends on count Can be paid by	300 USD verification upcharge fee to SLCP	
To access verified assessment reports via AH	N/A	Included in AH membership/ service fee	N/A







#### Any questions?

#### True or False?

- The Gateway functions as SLCP's central database for all verified assessments
- Assessment and verification data/outcomes must be submitted on an Active Accredited Host
- March Only a Passive Accredited Host can analyze data
- You must link your Gateway account to your AH account
- Accredited Hosts can analyze SLCP verified data for end users

Any other question?









# Navigating the Gateway























## ITC – SLCP's Gateway Partner



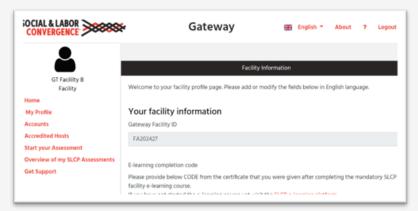
ITC works with local and regional institutions and business people to build trade capacity

#### Our mission

To foster inclusive and sustainable growth and development through trade and international business development.

ITC works together with SLCP to provide:

- Gateway
- > E-learning
- > Training
- Benchmarking



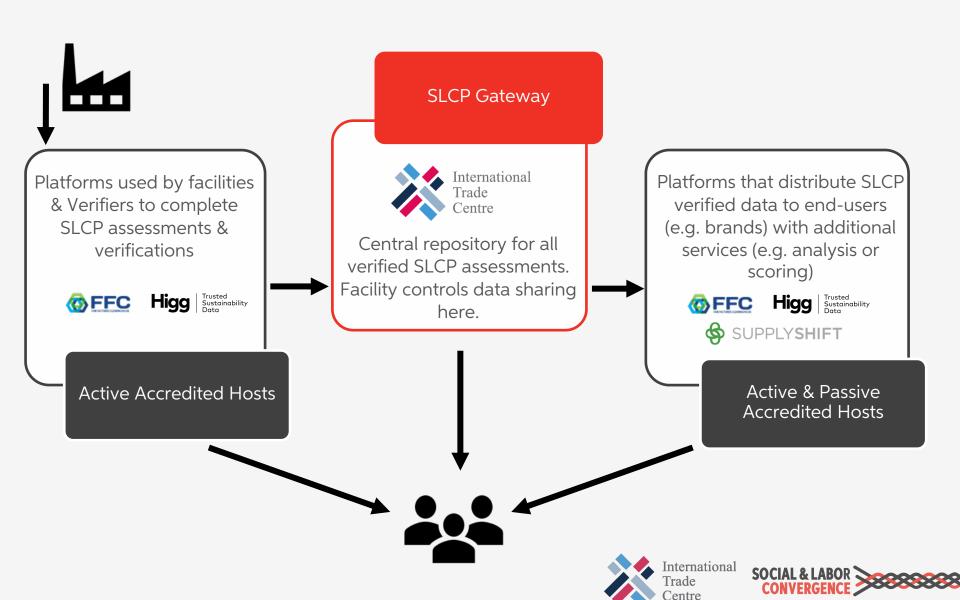








## The Gateway is SLCP's central repository





## The Gateway and you

#### Why did we develop the Gateway?

- ✓ Securely store your data on a UN server
- ✓ Share your verified data with your business partners, e.g. brands
- ✓ Connect you with other SLCP users, i.e. Verifier Bodies, Verifiers, **Accredited Hosts**

#### What do you do on the Gateway:



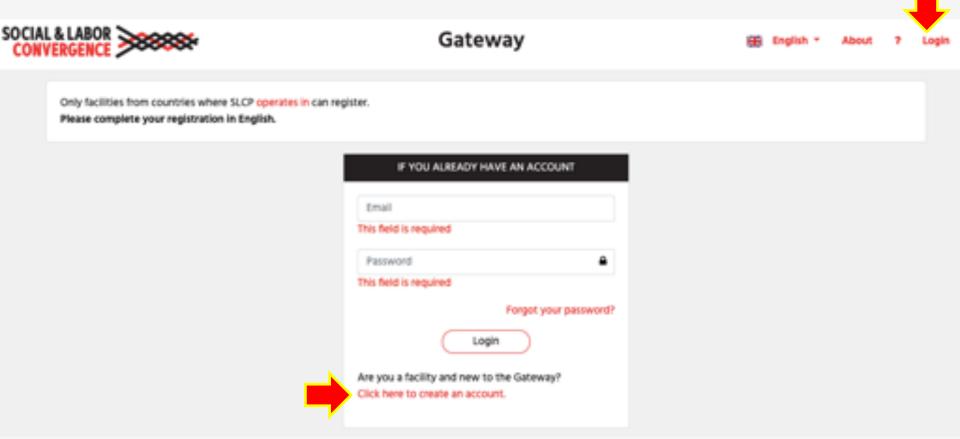






## Getting started: Register on the Gateway

#### http://slcpgateway.sustainabilitymap.org









## Fill in your data and "create account"









## Let the system know you are not a robot

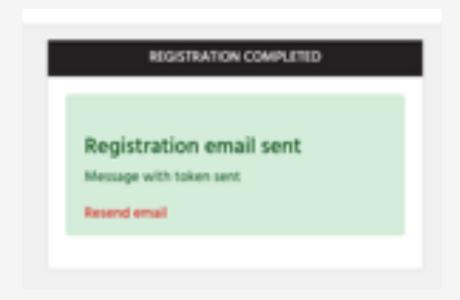








## TIP: Check SPAM for email if not in INBOX



TIP: include notifications@slcpgateway.sustainabilitymap.org as a "safe" email address.







## Click "Confirm" in the registration email



donotreply@gateway.slconvergence.org

Dear Sharon,

Thank you for registering on the SLCP Gateway. Please click the link below to confirm your registration.



#### Confirm

Regards,

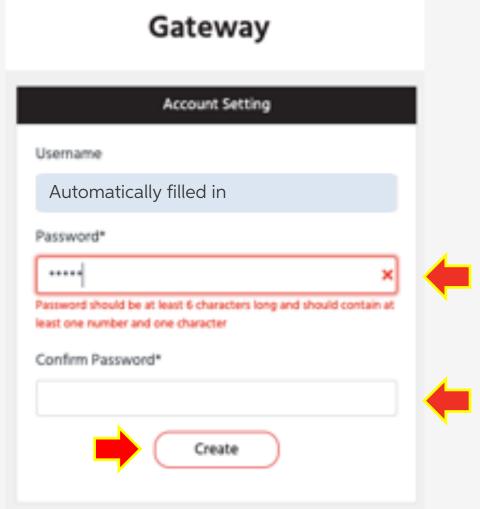
SLCP Support







## Create password for <u>unapproved</u> profile

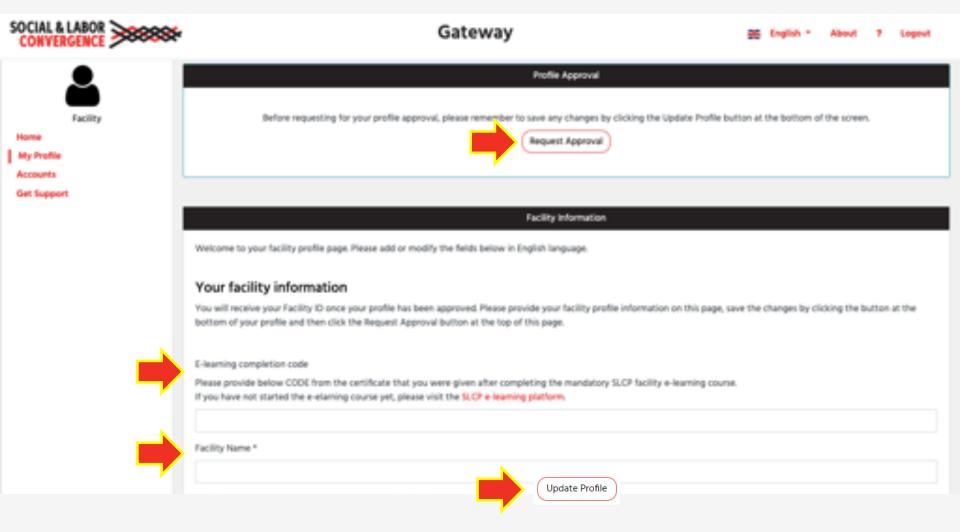








## Seek approval for your profile









Chinese - Pu-Xian Chinese

## Make sure all languages are selected

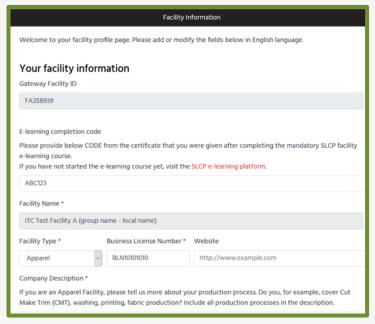
All languages spoken at the facility (required to communicate with management and workers) \* 1 If your workers speak different languages please select all languages that you need to communicate with them. You can select multiple languages in the field below by clicking on the ones that are applicable. The information will be used to match you with a Verifier that speaks at least one of the selected languages. Chinese - Gan Chinese, Chinese - Huizhou Chinese, Chinese - Mandarin Chinese, ... \* Chi Chichewa/ Chewa/ Nyanja Longitude Chinese - Gan Chinese Chinese - Huizhou Chinese Chinese - Mandarin Chinese Chinese - Sichuan Yi, Nuosu Chinese - Wu Chinese Chinese - Xiang Chinese 250-1000 1001-2500 Chinese - Yue Chinese Chinese - Hakka Chinese Chinese - Jinyu Chinese Chinese - Min Bei Chinese Save Changes Chinese - Min Dong Chinese (Fuzhou dialect) Chinese - Min Nan Chinese International Chinese - Min Zhong Chinese



## Tips when registering at the Gateway

When registering, you include your personal name (to create a Gateway user account). Your facility name is included later in the Facility profile information. Complete your Facility Information in English, according to your business license.

Accredited H		se) for logging in	to the	
compliance	@company-dor	main.com		
Gateway Rol	e			
Facility			v	
First Name				
My person	al first name			
Surname				
My last nar	ne (NOT compar	ny name)		
☑ I agree wit	h the LICENSE A	GREEMENT AND	TERMS	
OF USE FOR S	SLCP CONVERGE	D ASSESSMENT		
FRAMEWORK	(CAF), ITC GAT	EWAY – TERMS (	OF USE	
	Create ac	count		



Only register your Facility once – when in doubt, you can use the SLCP <u>public facilities list</u> to check if your Facility is already registered at the Gateway.

Remember: you can always be "invited" to an existing Facility profile by your Colleague, who created and manages the profile.



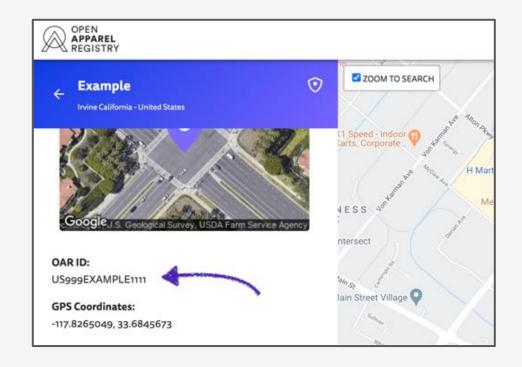
## Add your Open Apparel Registry (OAR) ID

#### OAR ID

If you know that your facility is in the Open Apparel Registry then please add your OAR ID here. If you don't know what your OAR ID is then please go to the OAR website and search for your facility (https://openapparel.org).

Include your OAR ID on your Gateway profile to easily identify your facility and connect your profile to your accounts on other platforms.

Visit https://openapparel.org/ to find your OAR ID and learn more.









#### Optional: Link to your brand partners

#### Brands

Please select Brands from the list that you work with.

• By selecting the brands that you work with, they will be able to see an overview of your assessment progress on their chosen Accredited Host(s), if the Hosts they use have made this option available. This overview includes the status of your assessments and which Accredited Hosts you are using. Brands you select here will not see your final verified assessment data until you share it with them.

Select brands here \*

Select the brands\* you work with to alert them that you are participating in the SLCP process and to let them know:

- Which Accredited Host you are using
- ✓ Where you are in the assessment process.
- ✓ When you have verified data to share with them

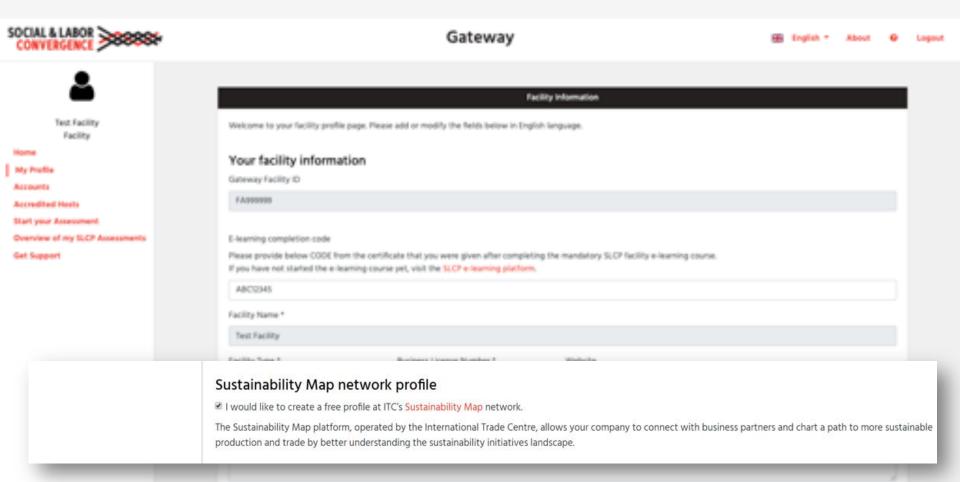




<sup>\*</sup> Available for limited number of brands.



#### Link to Sustainability Map









## Log back into the Gateway after approval





Gateway



Converged Assessment. Collaborative Action. Improved Working Conditions.

#### Welcome to the SLCP Gateway!

This is the starting point when embarking on the SLCP assessment process, whether you are a facility, Verifier (Body) or brand. Scroll down to find the information relevant

The SLCP assessment process intends to combat audit fatigue. We achieve this by providing facilities with one set of factual verified data about the social and labor conditions in their facility. This data can be widely shared and used, thus reducing the need for repetitive and duplicative social audits. Facilities choose with whom to share their data. Buyers and standards can use the data set to reach their own conclusions. Resources saved through the elimination of additional social audits are redirected towards improving working conditions.

#### Menu

- Quick Links
- Information for Facilities
- Information for Verifier Bodies and Verifiers
- Information for Brands and Other Stakeholders
- SLCP Countries/Regions and Accredited Hosts
- Tools & Resources



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version: 1.10







#### You will find more options in your menu



#### Gateway





Test Facility Facility

#### Home

My Profile

Accounts

Accredited Hosts

Start your Assessment

Overview of my SLCP Assessments

Get Support



#### Home

#### Welcome to your SLCP account!

The SLCP assessment process starts here, and consists of the following steps:

#### I. Register on the SLCP e-learning platform, Gateway and Accredited Host

- 1. Register on the e-learning platform and take the Facility Course training on the Data Collection Tool, the Gateway and the Accredited Hosts.
- 2. Create an account on the Gateway. Fill in the e-learning CODE (that you will receive after completing the online Facility Course) to complete your profile on the Gateway.
- 3. Create an account on the relevant Accredited Host. To set up an account on an Accredited Host you need the Facility ID number from the Gateway.

#### II. Go through the SLCP assessment process

- Perform self/joint-assessment either online through the Accredited Host or offline through the Excel file.
- 2. Upload the Excel file to the Accredited Host platform (if offline version used) and review, complete and revise the data according to the Accredited Host's data validation process to ensure the quality of self-/joint-assessment.
- 1. Upload any documentation for Verifier offsite review or Verifier information prior to on-site verification.

#### III. Go through the SLCP verification process

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version: 1.10

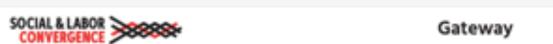


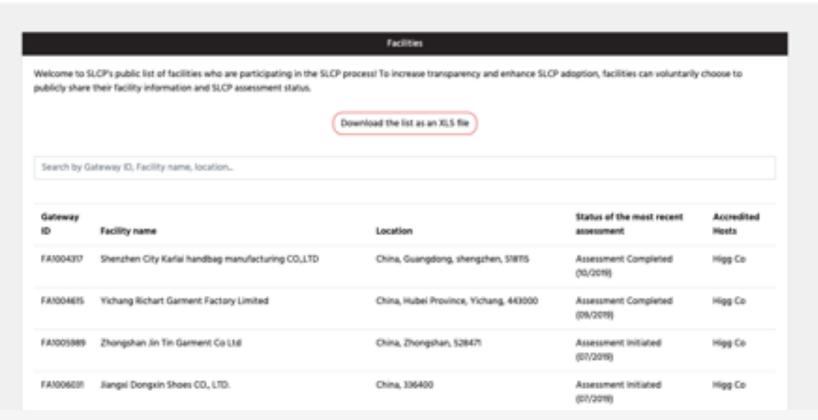






#### You are now on the public Facilities page





https://slcpgateway.sustainabilitymap.org/facilities







## Invite a colleague to your profile

Different emails can access the account if you invite a colleague to your Facility profile. When given access the colleague can also manage the profile.

Invite a colleague to create a user account								
If you want colleagues to have access to your company's Gateway profile, you can invite them below. Your colleague will be able to access, update and manage your profile and assessments. For facilities: note that this is NOT the way to give 3rd parties access to your verified assessments. If you do want to share, select 'Overview of my SLCP Assessments' from the menu.								
Invite a colleague  Given Name *	Sumame *	Email *	Language choice *					

**NOTE**: this function should not be used to share your facility data with someone outside your organization!







#### Link to an Accredited Host



#### Gateway









Logout



Test Facility Facility

Home

My Profile

Accounts

Accredited Hosts

Start your Assessment

Overview of my SLCP Assessments

Get Support

#### Accredited Hosts

An SLCP assessment can be carried out using any of the Active Accredited Host platforms listed below. To get started, please click on the Accredited Host of your choice. You will be redirected to link your SLCP Gateway profile to the selected Accredited Host. If your Gateway Facility ID is requested, you can find it. on the My Profile page.

Once an SLCP assessment has been verified, it is shared from the Accredited Host platform to the Gateway. It will be visible below. You can then choose to view your verified assessment or share with an Accredited Hosts or via email.

More information about the Accredited Hosts can be found online.

#### Active Accredited Hosts





Fair Factories Clearinghouse (FFC)

Higg Co / Sustainable Apparel Coalition

ILO-BetterWork

Passive Accredited Hosts



Linked

Linked Nev 30, 209

Linked Nov 3, 3019

Not Linked







#### Start/finish your assessment on the AH



#### Gateway





Test Facility Facility

Home

My Profile

Accounts

Accredited Hosts

Start your Assessment



Get Support

#### Start Assessment



Start your SLCP assessment by going to the Accredited Host of your choice and filling in the online Tool (recommended) or downloading the Excel Tool for offline self/joint-assessment.

Accredited Host contact details:

FFC: SLCPsupport@fairfactories.org

Higg Co: https://support.higg.org

For support in completing the Data Collection:

- E-learning module on the "Data Collection Tool"
- How do I start a self-/joint-assessment?
- · How can I complete the self-/joint-assessment?







## Track the status of your assessment

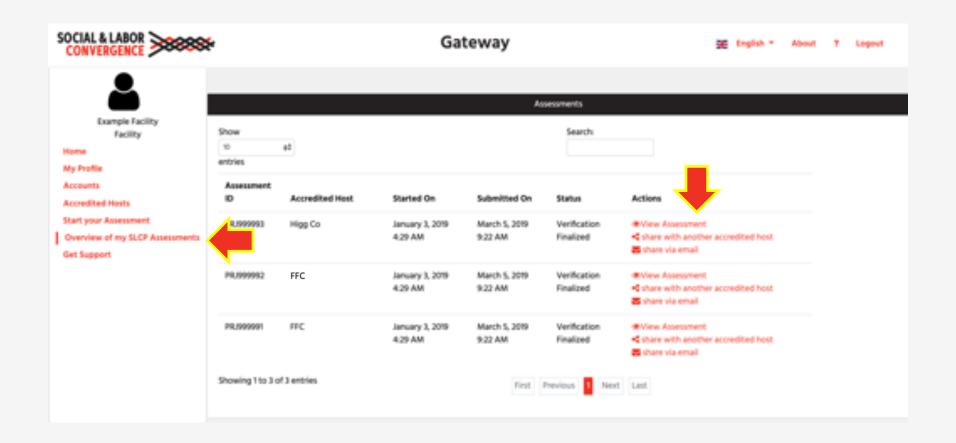








## Once ready, share your verified data









## View your verified assessment

Click on "View Assessment" icon, it will take you to the next screen.



You can download the VRF in PDF or Excel format, and then share it.







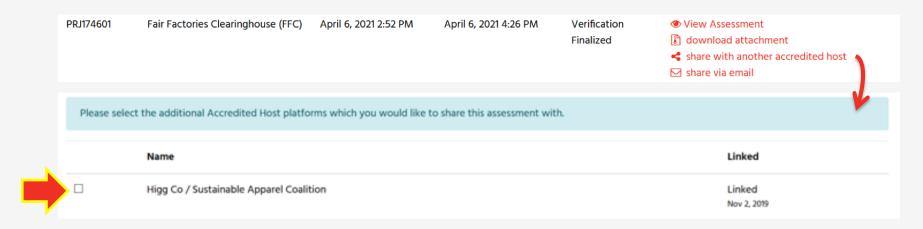
### Share your verified data with an AH

Sharing your Verified Assessment to another Accredited Host is a two-step process:

1) ONCE - link to the Accredited Host and have them validate your Gateway profile

Name	Linked
Fair Factories Clearinghouse (FFC)	Linked Nov 20, 2019
Higg Co / Sustainable Apparel Coalition	Linked Nov 2, 2019

2) FOR EACH ASSESSMENT - share with the other Host(s)









## Share your verified data via email

Fill out the form.

The email recipient will receive an email with a link to access the report.

SOCIAL & LABOR >8888		Gateway		∰ English *	About	0	Logout		
<b>-</b>	Go back to Assessments								
Test Facility Facility Home		History of email sharing							
My Profile	Share with another email contact								
Accounts Accredited Hosts Start your Assessment	From donotreplygiskpgateway.sustainabilitymap.org								
Overview of my SLCP Assessments Get Support	То	Name	Language						
	Message								
	Send Email								







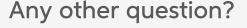
## Any questions?

#### True or False?

- To start the SLCP process you need to register on the Gateway
- You can include your OAR ID and brand partners in your Gateway profile
- After requesting an account on the Gateway and creating a password, your Gateway profile has been approved
- X You only select the language spoken by facility management in your profile
- You need to link to the AH where you want to fill in your assessment on the Gateway
- You can share your verified assessment from an AH as well as the Gateway

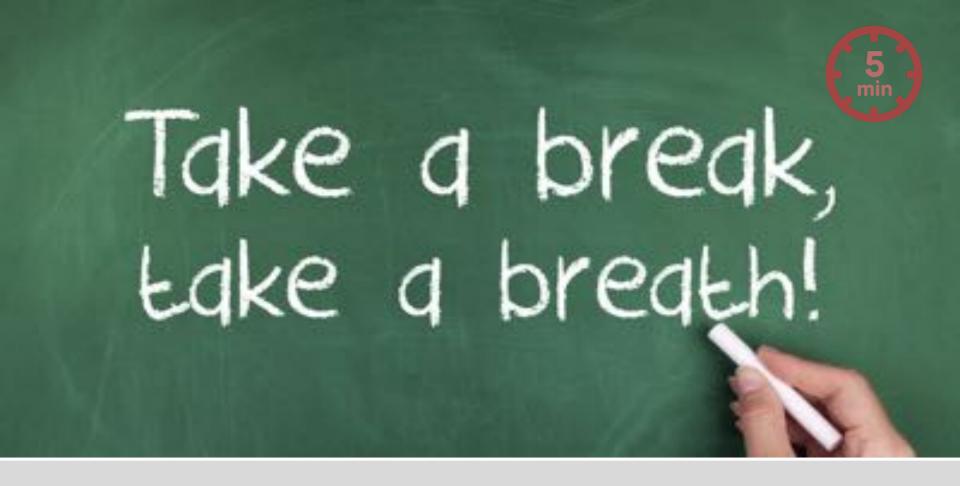












# 5 Minute Break







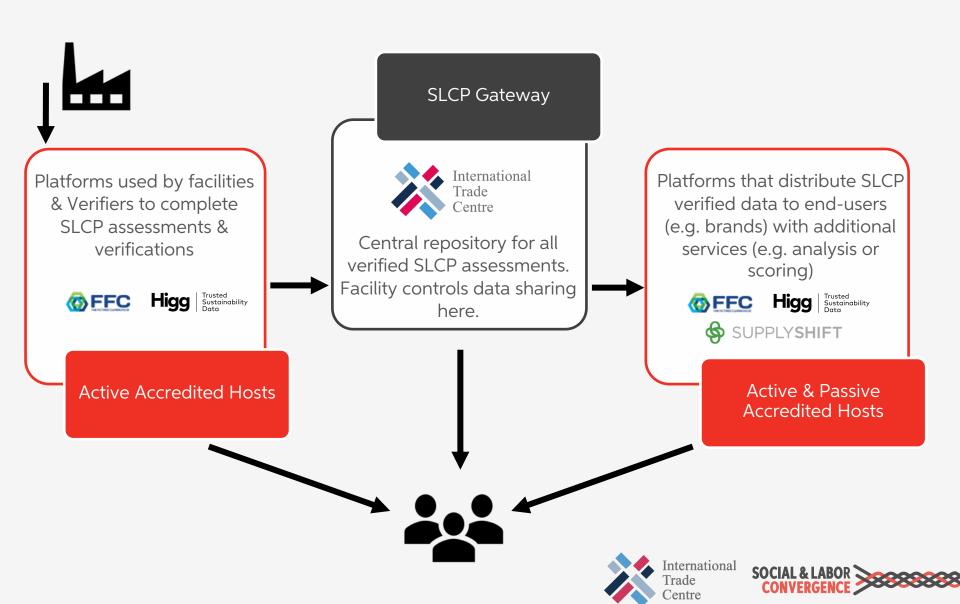
# Accredited Host platforms







#### AHs enable data collection, verification & analysis





## Services provided by the Accredited Hosts



- Translation to brand Principles or Code of Conduct (CoC):
  - Mapping of SLCP verified data to brand's Code of Conduct
  - Identified violations are presented as Findings.
  - > Brand scoring systems can be applied to the Findings automatically.
  - Brands use the Findings to build Corrective Action Plans for follow-up.
- Benchmarking: showing non compliances to industry standards

# Higg

Trusted Sustainability

- Higg FSLM scoring & benchmarking:
  - Scoring launched
  - Consistent measurement across indicators to all Higg users
- Reporting & performance improvement functionality:
  - Critical issue reporting: mapping to ILO conventions
  - Flagged guestions: highlights non-compliance with core ILO conventions
  - Verifier report: displays inaccuracies found during verification
  - Performance achievement via: indication of facility performance relative to others

## **UPPLYSHIFT**

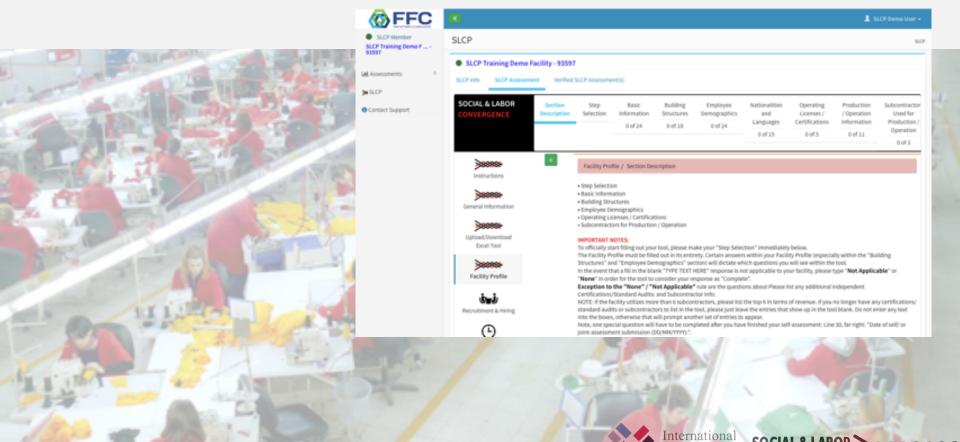
- Manage your suppliers' **SLCP** responses
- Add your own custom scoring lens
- Follow up with suppliers on corrective actions
- Create dashboards and analysis
- Merge SLCP results with any other supply chain data





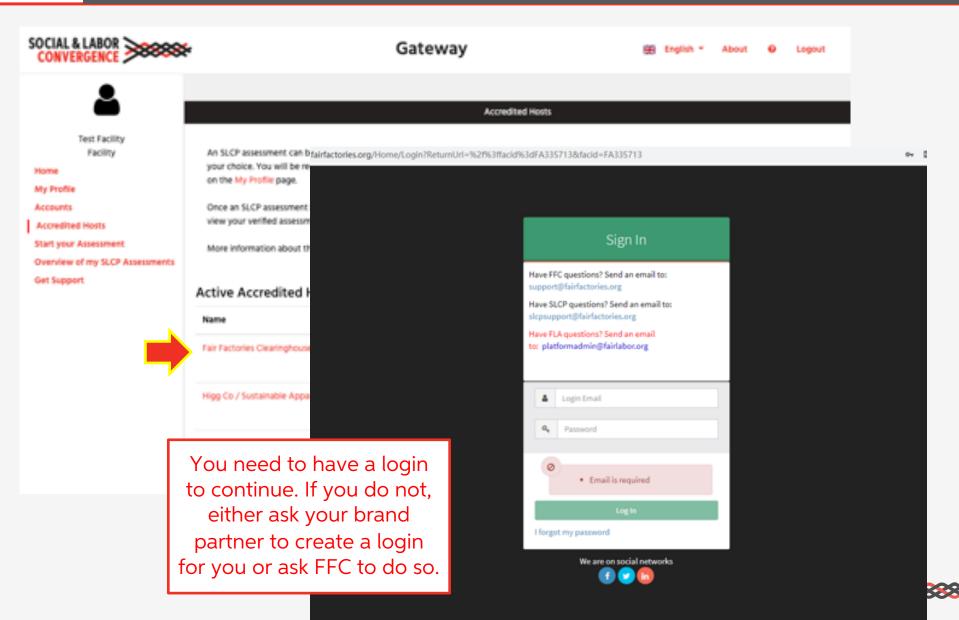


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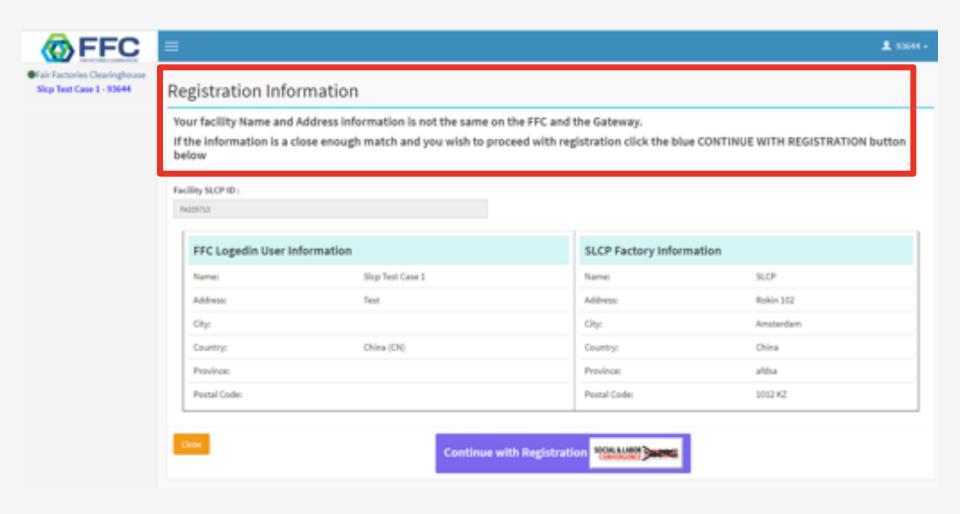


## Link with FFC from the Gateway





#### Make sure the information is correct...



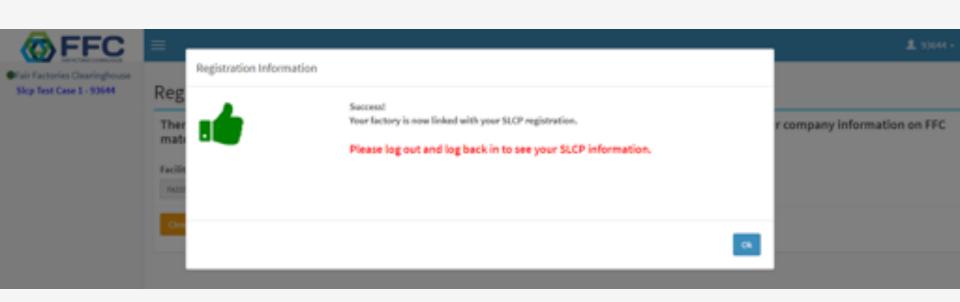


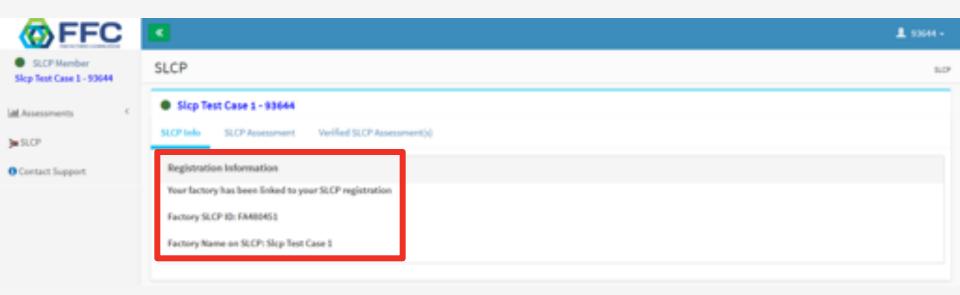






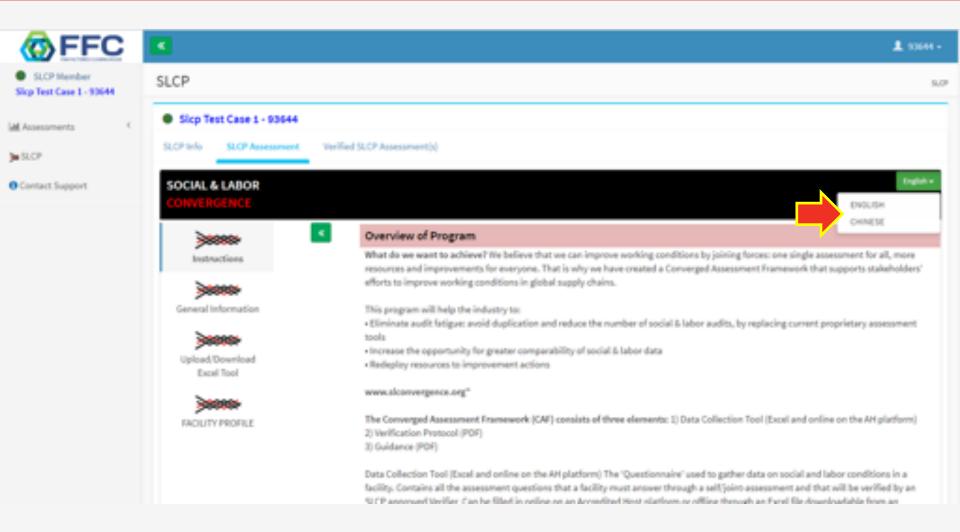
# Log out and in after linking







#### Start your assessment (EN or CN)



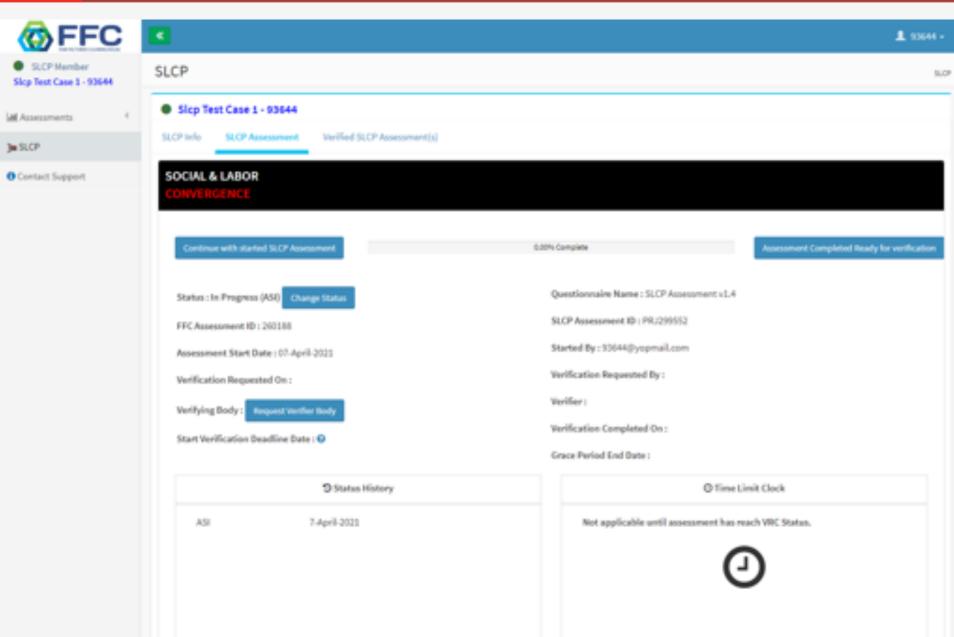






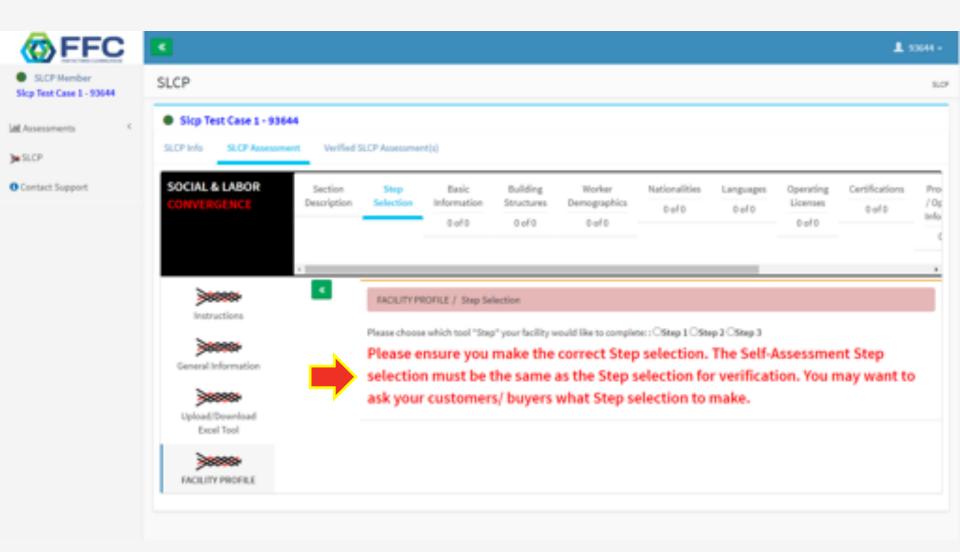


## Keep track in your dashboard





## Select the Step of your choice



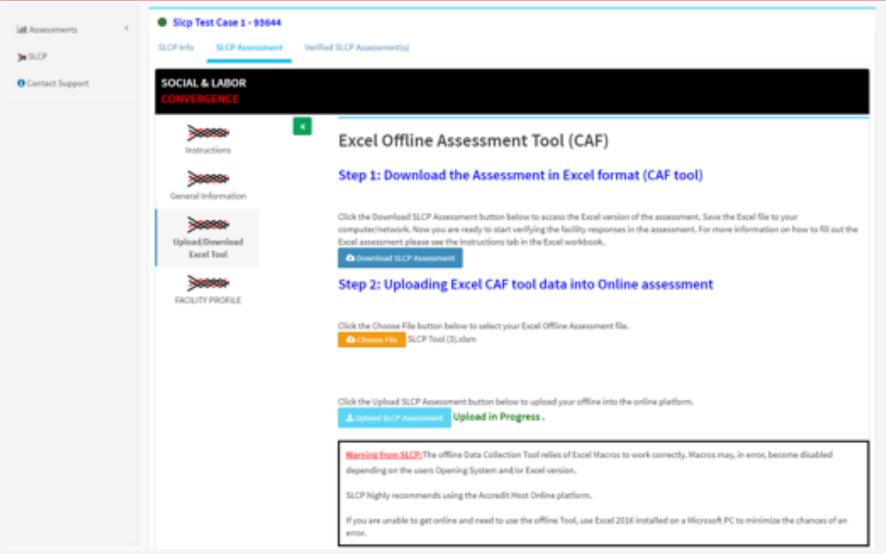








#### Downloading / uploading the Tool



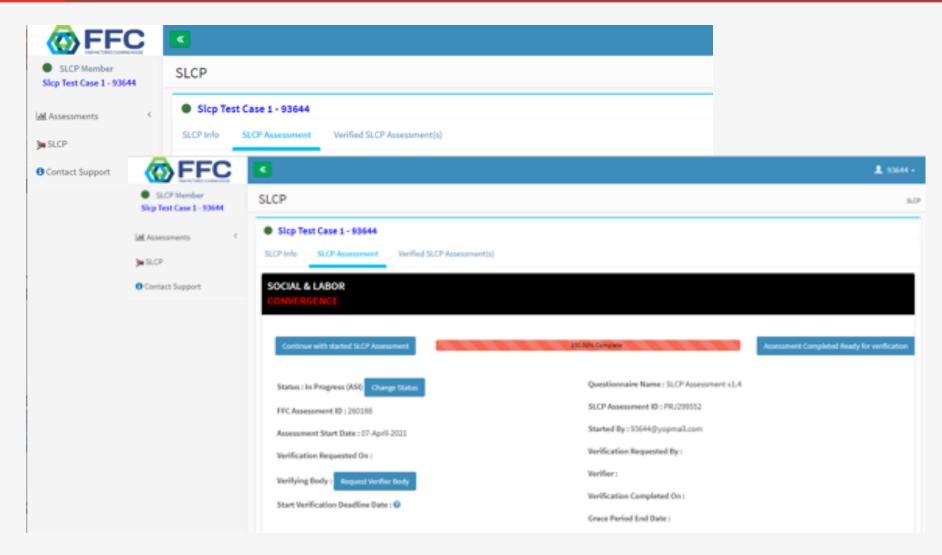








## Filling in Tool questions



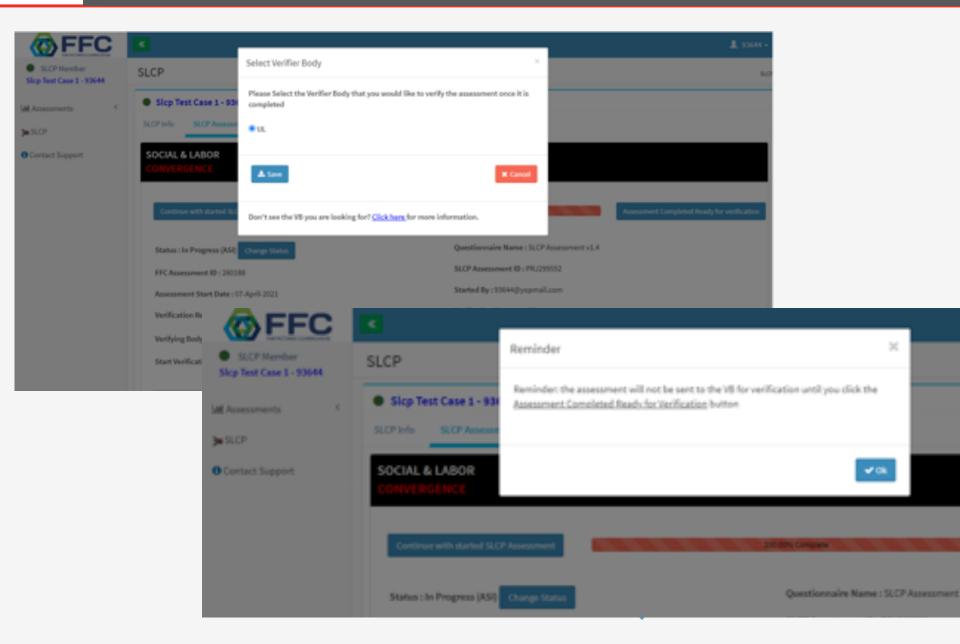






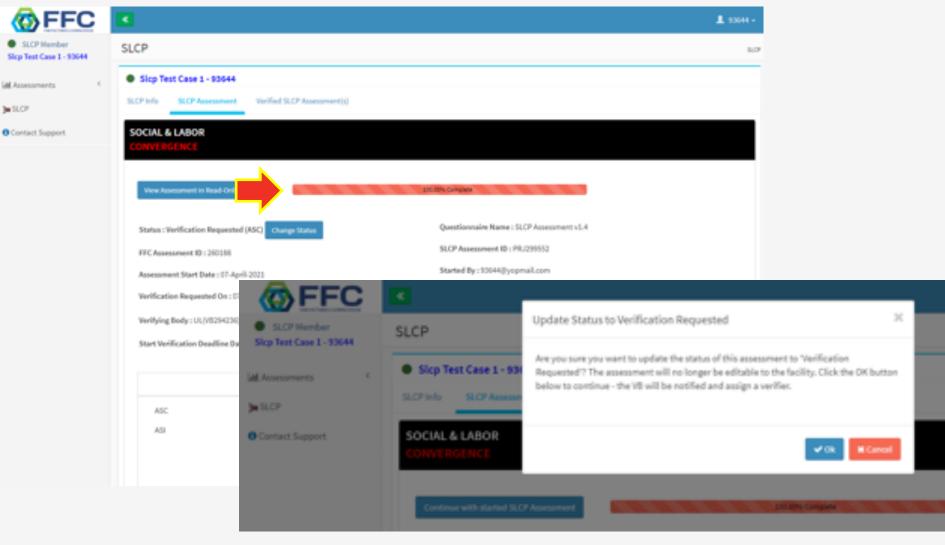


# Selecting a Verifier Body





## Submitting your data for verification

























#### Higg (

#### Higg

#### Who is SAC?

Sustainable Apparel Coalition, an apparel, footwear, and textile industry's leading alliance for sustainable production.

# What is Higg Index?

The Higg Index is a suite of tools that enables brands, retailers, and facilities of all sizes to accurately measure and score a company or product's sustainability performance.

# What is Higg?

Higg is the sustainability insights platform for consumer goods industries, delivering software and services for measuring, managing, and sharing supply chain performance data.





#### **Higg Tools**









#### Higg Tools across the value chain















TIER 4: RAW MATERIAL EXTRACTION

TIER 3: RAW MATERIAL PROCESSING TIER 2: MATERIAL PRODUCTION TIER 1: FINISHED PRODUCT ASSEMBLY TIER 0: OFFICES, RETAIL, DISTRIBUTION CENTERS

**CONSUMER USE END OF LIFE** 

FEM / FLSM

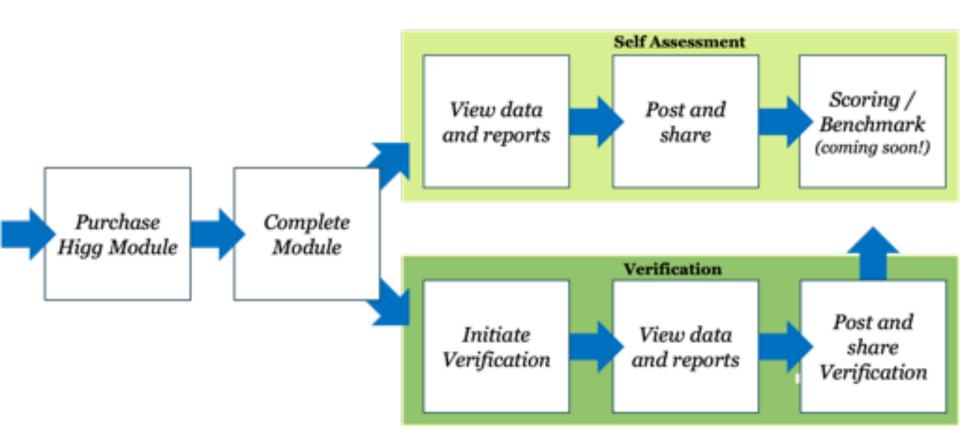
MSI

Product Module





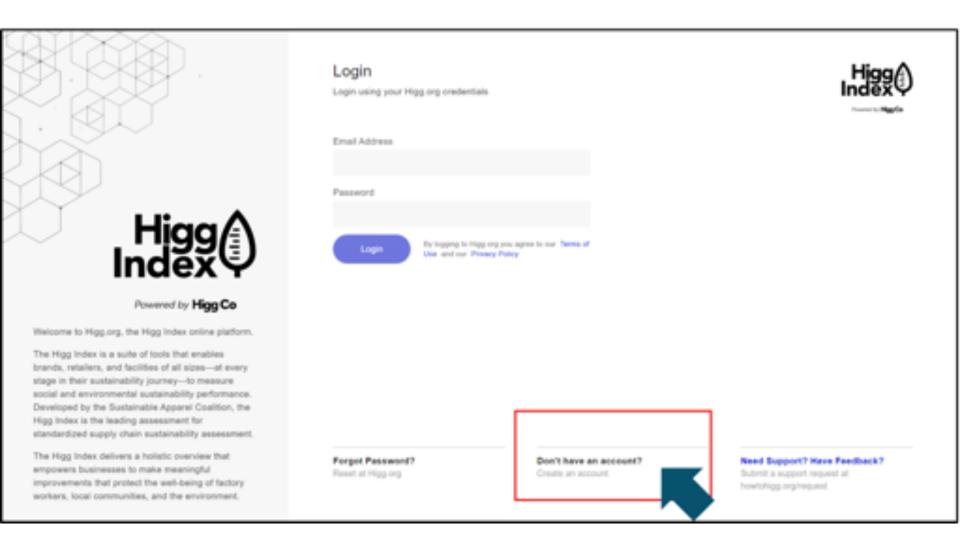
#### **Higg Module Functionality Flow**







#### Free Account Registration: portal.hig.org







#### **Team Access & Permissions**







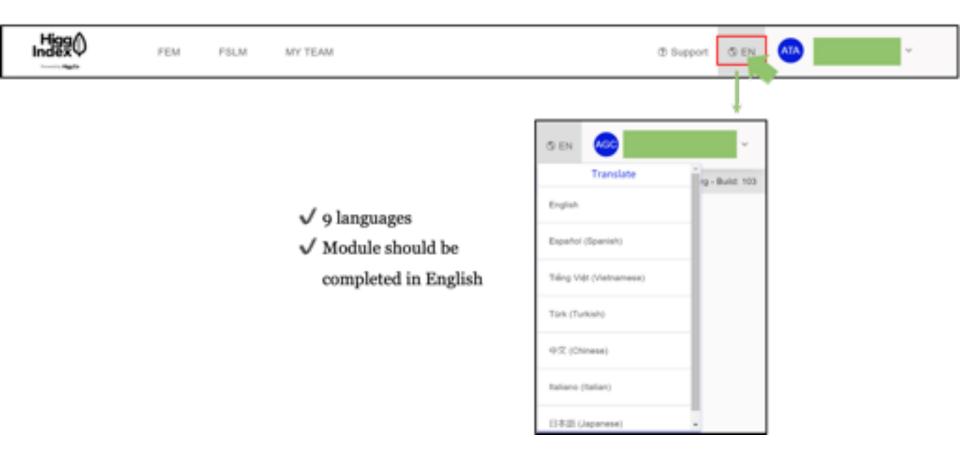
## **Account Structure**







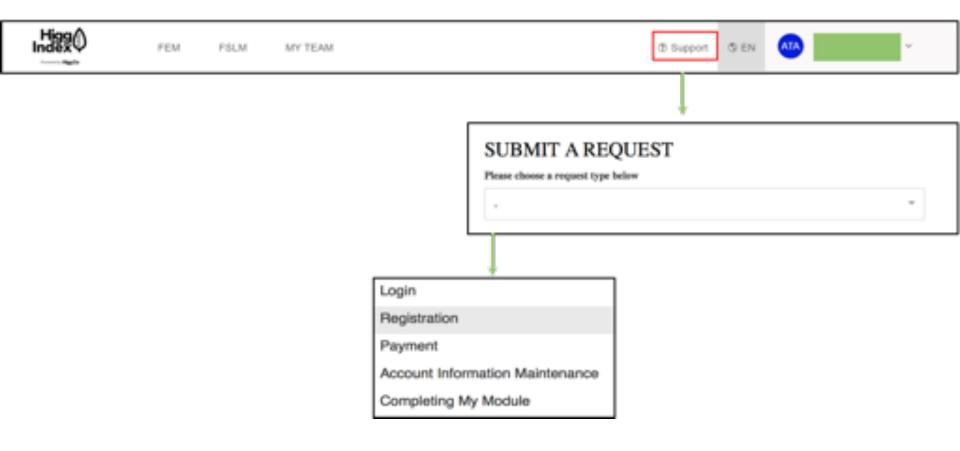
## Platform Available in 9 Languages







## **Contact Higg Support**







### **FSLM Purchase**

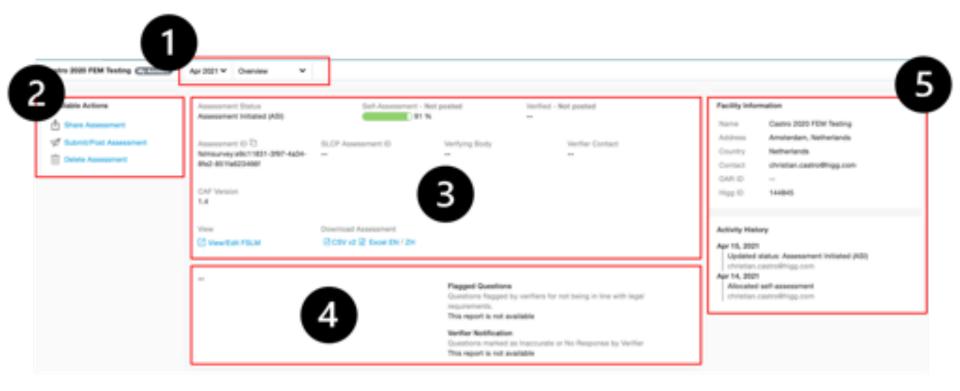
Higg Facility Social and Labor Module (FSLM) \$198.00 Individual purchase for other Higg Accounts / your own Higg Higg FSLM + vFSLM Bundle Facilities account / \$396.00 facility

Purchase for



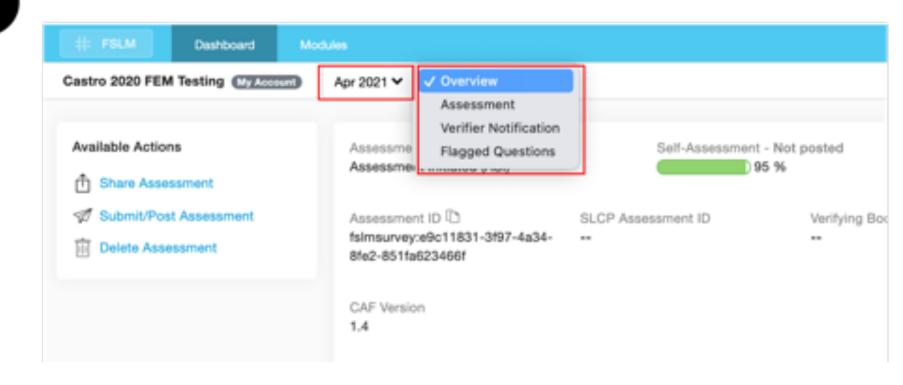


#### FSLM Dashboard







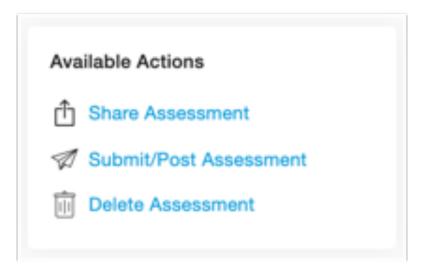






## **Module Sharing, Posting & Deletion**

2







Assessment Status Self-Assessment - Not posted Verified - Not posted Assessment Initiated (ASI) 95 % Assessment ID SLCP Assessment ID Verifying Body Verifier Contact fslmsurvey:e9c11831-3f97-4a34-8fe2-851fa623466f CAF Version 1.4 View Download Assessment ☑ View/Edit FSLM CSV v2 D Excel EN / ZH





#### Flagged Questions

Questions flagged by verifiers for not being in line with legal requirements.

This report is not available

#### Verifier Notification

Questions marked as Inaccurate or No Response by Verifier This report is not available





## Facility Details & Module Activity

6

#### Facility Information

Name Castro 2020 FEM Testing

Address Amsterdam, Netherlands

Country Netherlands

Contact christian.castro@higg.com

OAR ID --

Higg ID 144845

#### Activity History

Apr 15, 2021

Updated status: Assessment Initiated (ASI)

christian.castro@higg.com

Apr 14, 2021

Allocated self-assessment christian.castro@higg.com





## **Higg FSLM Scoring**







## **Additional Training Resources**

## Howtohigg.org

- Higg training website available for free to all users
- Detailed written and video guidance support
- H2H content guides, which go question by question through the assessments
- Upcoming training events and previously recorded webinars

## Support team

- Free for all users and covers topics like purchasing and account management, module completion, etc.
- Available in 4 languages
  - English
  - Spanish
  - Vietnamese
  - Chinese
- Submit a ticket here: howtohigg.org/request







## Any questions?

#### True or False?

- Higg provides manufacturers with the possibility to score their facility's performance
- FFC can compare a facility's verified data set with a company's Code of Conduct and determine compliance
- There is only one Active Accredited Host
- X You can start and finish your assessment on SupplyShift
- Brands use different AHs to download the data, facilities only use one to collect the data

Any other question?









# Questions?



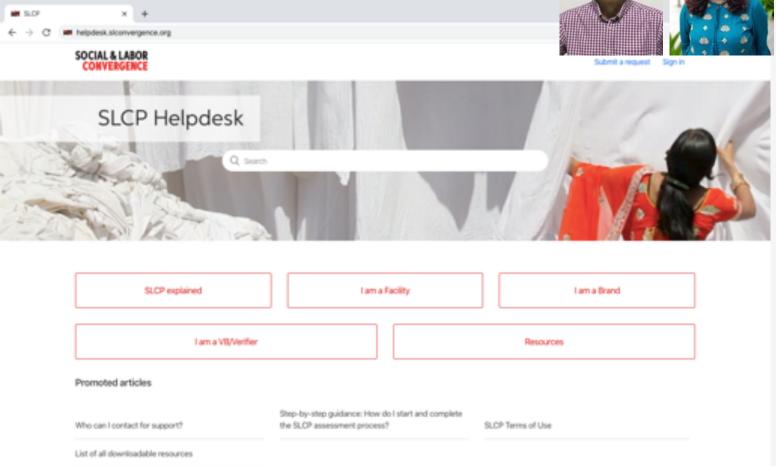




Jack Sahana Zhong Kubsad



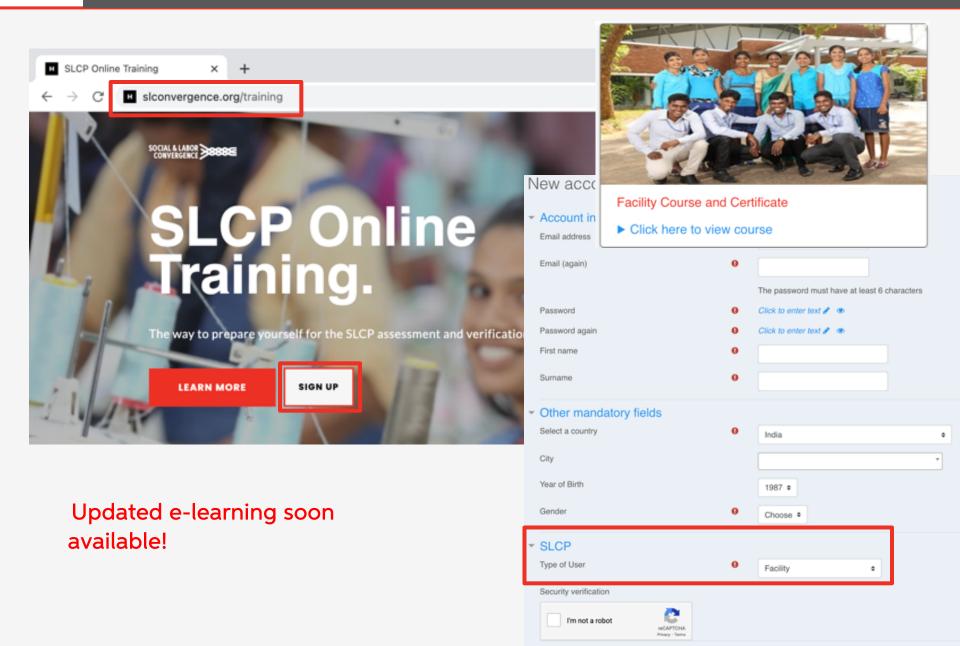








# Sign up as a facility on the e-learning





# Before you go...

Help us improve future training by giving us your feedback. It is anonymous.



https://www.surveymonkey.com/ r/AprilFeedbackSurvey







